

# Pillar 3 report 2015



*It's easier to leaseplan*

LeasePlan is a global vehicle leasing, fleet services and driver mobility provider of Dutch origin. LeasePlan operates in 32 countries across Europe, North and South America and the Asia-Pacific.

Established more than 50 years ago LeasePlan manages a fleet size of over 1.5 million multi-brand vehicles, making LeasePlan the world's largest fleet and vehicle management provider in terms of fleet size. The Group offers a comprehensive portfolio of fleet management solutions covering vehicle acquisition, leasing, full service fleet management, strategic fleet selection and management advice, fleet funding, ancillary fleet and driver services and car remarketing.

By paying close attention to the needs of clients, employees, suppliers, investors and the global community, LeasePlan has remained a stable and resilient organisation for more than half a century, even through the recent years of economic turbulence.

The Group has a proven track record in enhancing presence in traditional mature fleet markets, as well as expanding into new markets and growing the business to market leading positions. LeasePlan is able to capitalise on the global growth presence and international network by providing expertise, savings and opportunities to meet the needs of large and multinational companies, small and medium sized enterprises and public sector entities. LeasePlan aims to do this by using expertise to make running a fleet easier for its clients. This is reflected in LeasePlan's universal promise to all its clients: *'It's easier to leaseplan'*.

# Pillar 3 Report

## 2015

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# 1 Introduction

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This disclosures report is prepared in accordance with the disclosure requirements as set by Regulation (EU) No 575/2013. In addition to the Group's Annual Report 2015, this Pillar 3 report describes the risk management framework, the measurement of risk positions into total risk exposure amount, how these risk positions translate into capital requirements and subsequently, how these requirements relate to the available capital of LeasePlan.

The Capital Requirements Regulation is based on the third Basel Capital Accord, prepared by the Basel Committee on Banking Supervision. The European Union has endorsed this framework under the name of 'CRD IV package'. The fundamental objective of the Basel Committee was to develop a framework that would further strengthen the soundness and stability of the international banking system. The framework aims at both risk-sensitive capital requirements and absolute capital requirements. The framework promotes the adoption of stronger risk management practice by the banking industry. This is promoted by introducing greater use of assessments of risks provided by a bank's internal systems as input to capital calculations. Furthermore, with the introduction of the third Basel Capital Accord, strong liquidity risk management is promoted.

The Basel III framework is built on three pillars:

- Pillar 1** – defines the rules and regulations for calculating total risk exposure amount and regulatory minimum capital and liquidity requirements.
- Pillar 2** – addresses a bank's internal process for assessing overall capital and liquidity adequacy in relation to its risks, as well as the Supervisory review process.
- Pillar 3** – focuses on market discipline, a set of minimum disclosure requirements.

With the introduction of the third Pillar, the Basel Committee aims at encouraging banking institutions to disclose information that will allow market participants to assess key pieces of information on the scope of application, capital, risk exposures, risk assessment processes, and hence the capital adequacy of banking institutions. A basic principle is that a bank's disclosures should be consistent with how it assesses and manages the risks, meaning that it should be based largely on internally available risk management information.

## Purpose

This document fulfills disclosure requirements as laid out in part eight of Regulation (EU) No 575/2013, applicable as from 1 January 2014.

## Scope

This report focuses on LeasePlan's risk management framework, capital and liquidity management. In the Group's Annual Report 2015, in a summarised format the Group also presented disclosures on the Group's risk framework, risk positions, capital and liquidity position as required under IFRS. In this Pillar 3 report the Group aims at providing more detailed insight on the risks inherent to its business, how the risks are managed and how these relate to capital and liquidity requirements.

Whenever reference is made to "LeasePlan" or "the Group" reference is made to the same scope of consolidation as disclosed in the consolidated financial statements. The principal subsidiaries of LeasePlan Corporation N.V. are mentioned in Appendix A. When "LeasePlan Corporation" is mentioned, only the parent company of the Group on a stand-alone basis, LeasePlan Corporation N.V., is referred to.

## Frequency

The Pillar 3 report will be made available at least annually in conjunction with the Group's Annual Report via the Group's website [www.leaseplan.com](http://www.leaseplan.com).

## Structure of the report

In the second chapter LeasePlan's historic development, the Group's strategy, products and services and operating structure are presented. The third chapter presents the capital adequacy and the Group's approach towards economic capital and economic return. The fourth chapter details the general risk management approach and the implementation of the risk management framework. The final two chapters focus on the Group's risk areas, differentiating the primary risk management areas (chapter 5) from other risk management areas (chapter 6). Appendix A lists the Group's principal subsidiaries which are fully included in the consolidated financial statements and also principal investments accounted for using the equity method.

## Audit

The numbers in this report have not been subject to an audit by an independent third party, as is the case for the Group's financial statements.

# 2 Group profile

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## 2.1 History

LeasePlan was founded in 1963 in Amsterdam, the Netherlands. LeasePlan began by offering basic leasing services for machine equipment and subsequently extended offerings with operational as well as service leasing. Under this model, LeasePlan provided not only financing but also management of the assets and also accepted the asset risks. In 1970, LeasePlan began leasing vehicles and in the following year introduced the innovative “open calculation” model, allowing customers to pay a fixed monthly instalment and receive a refund if the real servicing costs under their contract are lower than the provisioned costs. LeasePlan began expanding internationally in the 1970s by entering the Belgian, British, French and German markets, followed by the US, Australian and other markets during the 1980s.

In 1992, LeasePlan became part of ABN AMRO Bank. In the following year LeasePlan obtained a full banking license from DNB (“De Nederlandsche Bank” – The Dutch central bank) following the introduction of Basel I. During this period, LeasePlan started to access the interbank funding market independently. During the 1990s, the Group also established two specialised subsidiaries:

- Euro Insurances: The Group’s Irish insurance subsidiary, supervised by the Central Bank of Ireland. This was to bolster the ability to offer integrated fleet service solutions.
- LeasePlan International: To enable LeasePlan to offer coordinated fleet management services to large international clients across LeasePlan’s markets of operation.

In 2000, the Group began executing a new strategy. This led to increased business focus by divesting the machine equipment leasing business and extending presence in fleet leasing in Europe and the United States by respectively acquiring the Dial Group and Consolidated Service Corporation. Following these acquisitions, LeasePlan became a leader in the European car leasing and fleet management market, strengthened the overall international market position and enhanced the ability to provide a wide range of product and service offerings across geographic regions in a cost-efficient manner.

In 2004, the Group was acquired by Global Mobility Holding B.V. (“Global Mobility”), a consortium comprising the Volkswagen Group (50%), Mubadala Development Company (25%) and the Olayan Group (25%). In 2005, the Volkswagen Group sold the Italian, Portuguese and Spanish subsidiaries of EuropCar Fleet Management Services to LeasePlan. The international expansion of the Group continued in 2007 with the acquisition in Turkey of a 51% share in vdf Holding A.Ş. from the Volkswagen Group and in 2008 with the acquisition of Daimler Chrysler Fleet Management France S.A.S. from Mercedes-Benz Financial Services France S.A. and the commencement of greenfield operations in Romania and Mexico.

As a result of the strategy commenced in 2000, LeasePlan achieved a broad client reach and operational excellence, leading to profitable growth and enabling the Group to become a global market leader by the mid-2000s. The global financial crisis that began in 2008 changed the fleet market environment and put pressure on the industry. In response, the Group adopted a selective growth strategy that strikes a balance between maintaining profitability and seizing upon attractive growth opportunities.

Following a series of transactions, in 2010 the shareholder structure of Lease Corporation’s direct parent, Global Mobility, changed with Volkswagen Bank GmbH (“Volkswagen Bank”) and Fleet Investments B.V. (“Fleet Investments”) each holding a 50% stake. Volkswagen Bank is a subsidiary of Volkswagen Financial Services AG and part of the Volkswagen Group. Fleet Investments is an investment company owned by the German banker Friedrich von Metzler. In 2013, an internal restructuring took place within the Volkswagen Group regarding the

shares of Global Mobility B.V. Therefore, the shares of LeasePlan Corporation N.V. are currently held by Global Mobility Holding B.V., a company owned by the Volkswagen Group headed by Volkswagen AG (50%) and Fleet Investments B.V. (50%).

The following is a brief description of each of the Group's two shareholders:

#### Volkswagen group, via its 50% stake in the joint venture global mobility holding

The Volkswagen Group with its headquarters in Wolfsburg is one of the world's leading automobile manufacturers and the largest carmaker in Europe. The group is made up of 12 brands from seven European countries: Volkswagen, Audi, SEAT, ŠKODA, Bentley, Bugatti, Lamborghini, Porsche, Ducati, Volkswagen Commercial Vehicles, Scania and MAN. The Volkswagen Group operates 119 production plants in 20 European countries and a further 11 countries in the Americas, Asia and Africa.

#### Fleet Investments, via its 50% stake in the joint venture Global Mobility Holding

Fleet Investments B.V. is an investment company of German banker Friedrich von Metzler. The heart of the Metzler group is the Frankfurt-based bank B. Metzler seel. Sohn & Co. KGaA. Founded more than 340 years ago, it is the oldest private bank in Germany with an unbroken tradition of family ownership. Main group activities focus on asset management, corporate finance, capital markets and private banking. In addition to the head office in Frankfurt, Metzler has offices in Munich, Stuttgart, Cologne/Düsseldorf, Hamburg, Atlanta, Los Angeles, Seattle, Tokyo, Dublin and Beijing.

The aforementioned activities of Volkswagen Group and von Metzler operate independently from the business and banking activities of LeasePlan. In 2010, LeasePlan commenced internet retail banking operations in the Netherlands and began accepting savings deposits with and without term as part of the Group's funding diversification strategy. In 2011, LeasePlan expanded the Portuguese operations via the acquisition of the operational leasing and fleet management company Multirent. In 2012, the Group established an operating legal entity in Russia and became fully operational in the Russian fleet and vehicle management market in 2013. In 2013 LeasePlan also expanded both its Italian and Austrian operations through the acquisition of respectively BBVA (Auto) Renting and BAWAG P.S.K. Fuhrparkleasing. In January 2014, LeasePlan expanded its North American service offering to Canada. LeasePlan and the Canadian fleet management company Foss National Leasing Ltd. ("FNL") entered into a licensing agreement whereby FNL will operate a newly formed subsidiary of FNL, LeasePlan Canada. With the launch of LeasePlan Canada, LeasePlan now has complete North American coverage with locations in the US, Mexico and Canada.

During the year 2015, LeasePlan took important steps towards establishing a new entity cluster in Asia. We aim to be operational in Malaysia by late 2016. In February, LeasePlan further extended its global reach with the acquisition of the remaining shares of LeasePlan Turkey. Following this transaction, LeasePlan now has full ownership of a leading player in the Turkish fleet management industry. This LeasePlan entity now has more than 18,000 vehicles, and a promising local SME segment that grew by 27% in 2015.

At the end of 2015, LeasePlan became the sole owner of its Excelease business in Belgium after taking over Inchcape's 49% minority share. The business was originally co-founded by LeasePlan Belgium in 1994 and currently operates 3,000 lease vehicles. This move extends LeasePlan's presence in Belgium's promising SME segment.

In the year, LeasePlan also built on the success of its funding activities, extending its banking operations to Germany in September, where it had over 7,000 bank customers as per the end of 2015.

### Status ownership of LeasePlan

On 23 July 2015 LeasePlan announced that its 100% shareholder Global Mobility Holding B.V. had reached an agreement with a consortium of long-term investors to acquire the full ownership of LeasePlan. All necessary competition authority and financial regulatory approvals required under the agreement to close the acquisition were obtained by January 2016. We expect the transaction to close in the first quarter of 2016.

## Code of conduct

The new updated LeasePlan Code of Conduct has been implemented as per 21 January 2015. It more than covers the principles of the Dutch Banking Code (2015) and the related Social Charter with respect to moral ethical conduct.

### Banking Code (2010)

On the basis of the principles of the Banking Code (2010) regarding the governance structure, products, and services offered by LeasePlan, LeasePlan confirms that it applied the Banking Code (2010) from the date of its inception at the consolidated level of LeasePlan. As such the Supervisory Board and Managing Board endorsed and implemented the principles of the Banking Code (2010), with one exception. LeasePlan decided not to establish a separate Risk Committee of the Supervisory Board. In view of the importance of risk management, and also taking into account the size of the Supervisory Board, the Board has determined that instead of a separate Risk Committee, all members will retain full responsibility for overseeing decisions concerning the risk management framework of the Group.

### Banking Code (2015)

As per 1 January 2015 the Social Charter, the updated Banking Code and the rules of conduct associated with the bankers' oath took effect. LeasePlan underwrites the Social Charter and will continue to operate pursuant to the principles of the Banking Code (2015). This is reflected in the LeasePlan Code of Conduct and LeasePlan's Mission, Vision and Strategy. Since the launch of the revised Banking Code (2015) LeasePlan has made serious effort to implement the new requirements. With regard to the banker's oath the Managing Board, Supervisory Board and all relevant staff have taken the banker's oath and have accepted the applicability of the related NVB (Dutch Banking Association's) disciplinary regime. A process was set up to ensure that all relevant new staff will do so within the first three months of their employment. More details regarding the Banking Code 2015 can be found at [www.leaseplan.com](http://www.leaseplan.com).

## 2.2 Strategy

LeasePlan is driven by a compelling growth strategy and a dynamic, purpose-driven business model that has enabled it to become the global market leader in fleet management, with a growing fleet of over 1.5 million vehicles across 32 countries.

LeasePlan seeks to create value by investing in its business and people for growth. Wherever they are based in the world, the Group aims to connect to clients for leasing and mobility opportunities that make their lives easier. The Group's growth strategy is designed to extend its presence in current markets, develop new customer segments, further expand geographically and deliver innovative products and services. The Group carefully prioritises its growth strategy in order to achieve the maximum return on investments. The Group ensures it has the right people and culture to continue its global growth story.

The future of LeasePlan lies in continuing to connect customers to leasing and mobility opportunities that make their lives easier, wherever they are based. We want to be recognised as the global leader in fleet management and driver mobility and have therefore built our strategy upon four pillars: growth, customer-centric innovation, operational excellence and right people and culture.



## Growth

LeasePlan aims to organically grow in its current markets with a special focus on increasing our presence in the small & medium enterprise (SME) segment. As global market leader, we will continue to deploy our strategy of selective geographic growth. We have become the world's leading fleet management and driver mobility company by understanding and anticipating changes in the mobility needs of customers. By using these insights to evolve our services, we help our clients maximise the value and efficient use of their fleet with differentiated products and services in both new and existing customer segments.

## Operational excellence

The size of our fleet requires constant maintenance and replenishment and a significant procurement of fleet services and commodities. By leveraging the size and global scale of our business, we seek ways to negotiate favorable pricing structures with our preferred network of suppliers that translate into improved services and savings for customers. We are continuously looking at alternative ways to optimise our size and scale by further developing our procurement activities across the entire value chain. We have also built significant expertise in vehicle remarketing which enables us to maximise the residual value of a vehicle under management at the end of the service contract.

## Customer-centric innovation

LeasePlan invests in value-added solutions such as LeasePlan Consultancy Services. These include driver-focused services such as customer contact centres and mobile apps, as well as products and platforms that are designed to work in many markets around the world. We seek out the best products and ideas from our markets and introduce them in new markets, looking for ways to efficiently implement best practices and standardise our products and services globally where possible, to deliver a consistent approach to our customers around the world.

## Right people and culture

In order to successfully execute its strategy, LeasePlan must have high quality, highly engaged people. We strive to recruit, develop, and retain the right talent, building an innovative and inclusive culture that enables continuous learning and personal growth. Through global projects, cross-functional business initiatives and international job opportunities, we actively encourage our people to broaden their experience. We are continuously looking at ways to share best practices through internal initiatives that also create efficiencies and stronger alignment across the business. LeasePlan has four core values that guide in business and in the way LeasePlan deals with all of its stakeholders. These values are:

- Commitment
- Expertise
- Passion
- Respect

Furthermore LeasePlan has three General Principles:

- Honesty and Trust
- Respect for the Law
- Human Rights

### 2.3 Products and services

The global vehicle leasing industry is highly diverse and has unique traits in each local market. Customer segments have broadened considerably in recent years. In these dynamic market segments, LeasePlan is uniquely positioned to use its size, scale, brand identity and expertise to increase its share of the mobility market and meet the changing needs of its customers. In recent years, these have gone from the bundling of basic maintenance services to an array of new services tailored to different areas of the value chain.

The LeasePlan business model below illustrates the activities it performs and describes the areas in which it creates value. Independently or through outsourced partners, LeasePlan performs all activities needed for customers to operate a vehicle fleet; from purchasing the vehicles, through to the remarketing of those vehicles at the end of the contract. We are involved in all areas except vehicle manufacturing and distribution. As LeasePlan is independent of vehicle brands, it can provide services for a wide variety of vehicle makes and models.

We provide a variety of bundled and stand-alone services tailored to meet the specific needs of our customers. Our full service offerings are based on two pricing models; open calculation and closed calculation. We also offer management-only, as well as financing-only, solutions in line with specific customer needs. Fleet consulting services are also becoming an integral part of our added-value client offering. Our network of experts is available to give fleet managers clear and practical analyses, benchmarks and solutions that help them cut costs, make their fleet greener, leaner, and more effectively run.

## Value Chain



- LeasePlan in-sourced
- LeasePlan partly in-sourced (in some local entities the activities are in-sourced and in some others outsourced)
- Activities in the value chain in which LeasePlan is not active

### Value outputs – a diversified mix of services (% of income from the value chain)

	2015		
Depreciation	42,622	3%	Purchase
Lease services	161,416	11%	Maintenance management
Damage risk retention	184,401	12%	Insurance and accident management
Rental	18,413	1%	Rental management
Management fees	210,994	14%	Management
Result of vehicles sold	328,718	21%	Vehicle disposal and remarketing
Other	120,026	8%	Fuel management
<b>Total</b>	<b>1,066,590</b>		
Net interest income	449,974	30%	Financing
Total margin	1,516,564	100%	

The LeasePlan business model comprises the following elements:

- **Purchasing and procurement of vehicles:** LeasePlan leverages its global scale and extensive fleet management knowledge in the areas of fleet purchasing and the supplier selection process. Our subsidiary LeasePlan Supply Services negotiates favourable pricing structures with our preferred network of suppliers, which translates into savings for our customers. In recent years we have significantly strengthened our supplier relationships and control frameworks through procurement excellence. Through our procurement activities we aim to promote international standards in the supply chain (e.g. ISO norms). Our local procurement functions use a global blueprint to manage strategic and sustainable relationships with suppliers to ensure the quality of products and ultimately the service delivered to clients. Suppliers that do not comply with our procurement standards are excluded.
- **Financing of vehicles:** we offer financial leasing, whereby customers carry the residual value risk of the vehicle, and operational leasing, whereby LeasePlan carries the residual value risk and takes legal ownership of the vehicles.
- **Vehicle insurance services:** we view insurance to be an integral part of fleet management and offer a comprehensive insurance value proposition called LeasePlan 3D Coverage that covers the entire spectrum of fleet insurance.
- **Vehicle maintenance and repair management:** LeasePlan handles all aspects of fleet vehicle maintenance, both preventive and corrective. Where required, this includes pick-up and delivery services.

- **Fuel management:** our fleet management programme helps our clients to control their fuel costs, via fuel cards with purchase parameters based on cost and frequency of fill-ups. We also offer cost control systems that deliver overviews of the ownership costs over the lifecycle of their vehicles and provide practical ways to achieve long-term savings.
- **Accident management and claim handling services:** our accident management service provides drivers with efficient help after an accident and gets them back on the road as quickly as possible. Our basic claims service includes all accident management services. Additionally, we take care of the administrative burden associated with claims processing.
- **Rental management:** LeasePlan's group buying power enables it to negotiate highly competitive rates with major rental suppliers, meeting a variety of temporary or short term vehicle needs for its clients.
- **Vehicle remarketing:** we sell our leased vehicles when they come to the end of their lease term. In addition to engaging in traditional local remarketing activities, we have established CarNext International, a subsidiary specialised in coordinating vehicle remarketing activities across borders. Using our knowledge of the re-sale value of different vehicle makes and models from our multi-brand portfolio, we are able to ship specific vehicle brands to those national markets where they are most popular, thereby potentially achieving higher re-sale values.

#### Expanding our offering

A number of demographic, product, market and regulatory trends are shaping vehicle leasing markets and the value chain worldwide. They are creating a need for new mobility solutions and technological developments that satisfy customers' demands in a more efficient, sustainable and affordable way.

Advances in technology provide new opportunities in the leasing industry. This is the case with the noticeable shift towards various driver-centric services, including the introduction of mobile technologies. These provide 24/7 access to vehicle services that include maintenance, repairs, and on-board telematics aimed at increasing driver safety.

Demographic pressures and the challenge of climate change are also persuading an increasing number of businesses to adopt more sustainable practices in their vehicle policies, which is spurring a greater interest in greener, more efficient and affordable mobility products. Local governments will play an important role in CO<sub>2</sub> reduction, stimulating multi-modal mobility solutions, such as mobility cards.

As the world's population grows and cities become more congested, traditional patterns of vehicle ownership are changing. Fleet managers across the world will need to become more agile to find new corporate mobility solutions that meet employees' changing mobility needs. New ownership models that make mobility the core service, such as car sharing, will become more popular.

As part of its updated mobility strategy, LeasePlan will gradually extend its offering to an expanded set of solutions that service its clients' full breadth of mobility needs. This strategy will enable LeasePlan to become a true one-stop shop for corporate mobility.

The result will be a package of flexible, easy-to-tailor offerings that include rental, short leases, car sharing and pool management but also mobility cards that cover fuel expenses and can be used for e-vehicles, public transport, taxis and more.

## Financial and operational leasing

Based on the accounting treatment under International Financial Reporting Standards (IFRS), as endorsed by the EU, the two major forms of vehicle leasing are financial and operational leasing. The major difference between financial and operational leasing lies in the economic ownership of the vehicle. Under a financial lease, the economic risk of ownership is borne by the customer and the vehicle is usually carried on the customer's balance sheet. Under an operational lease, the economic risk of ownership is borne by the lessor (i.e. LeasePlan) and the vehicle is carried on the lessor's balance sheet. While the Group is active in both forms of leasing, the majority of its leases are classified as operational leases. IAS 17 'Leases' and related interpretations will be replaced with IFRS 16; effective for periods beginning on or after 1 January 2019. Lessor accounting however remains largely unchanged and the distinction between operating and finance leases is retained.

The following table provides an overview of the contract mix for each of the periods indicated:

<i>As at 31 December, In thousands of vehicles</i>	<b>2015</b>	<b>2014</b>
Funded with services	1,009	944
Services only	423	368
Funded without services	101	90
Other fleet	20	21
<b>Total fleet</b>	<b>1,553</b>	<b>1,423</b>
<b>Total funded fleet</b>	<b>1,110</b>	<b>1,034</b>
<b>Total services fleet</b>	<b>1,432</b>	<b>1,312</b>

*\* In limited cases, LeasePlan provides leasing of trucks and equipment as a service to selected clients. These cases are included in the overall numbers presented throughout this document. Trucks and equipment represent 1.8% of the book value of the Group's funded fleet. These types of assets tend to be leased out for longer durations and are subject to different opportunities for risk mitigation (e.g. prudent residual value setting and buy-back agreements with suppliers or customers).*

### *Funded with services – open calculation*

The goal of the open calculation model is to partner with customers to help them in reducing their total cost of vehicle ownership. This pricing model may be offered to customers who have a substantial number of vehicles managed by LeasePlan and entail the payment of a fixed monthly instalment. As part of the partnership approach, customers are provided with information about the total costs of their fleet. In collaboration with customers, LeasePlan endeavours to keep costs as low as possible. By engaging with customers, LeasePlan often manages to run their fleet at lower cost, due to active involvement from their side.

A typical open calculation contract includes certain baseline services (e.g. purchase, maintenance and damage repair), certain optional services (e.g. insurance or provision of replacement vehicles) and only a limited number of services that are settled at actual cost (e.g. fuel), though included in the fixed price. The optionality that is built into the open calculation model allows the Group to provide tailored customer solutions.

During the life of an open calculation contract, services are provided by both the Group and third party vendors. Vendors set their own costs that are monitored by LeasePlan. LeasePlan builds up a repair, maintenance and tires ("RMT") provision based on the fixed portion of the monthly fee, which is released over time as RMT is required (in effect, funding for RMT required in later years is built up in earlier years of a leasing contract). In certain cases, the Group benefits from economies of scale enabling it to pass on the savings to customers at the end of the contract.

At the end of an open calculation contract, the Group prepares a final statement comparing the costs as budgeted at the inception of a contract with the actual costs incurred during the life of the contract. If the difference is positive, it will be refunded to the customer according to the percentage agreed in the contract, thereby allowing them to benefit from the cost savings. If the difference is negative, it is absorbed by LeasePlan. In principle, open calculation contracts with clients are settled in any year in which ten or more lease contracts are terminated. In principle, if less than ten lease contracts expire in a year, no settlement is done and LeasePlan retains any remaining positive differences.

*Funded with services – closed calculation*

Under the closed calculation model, customers pay fixed lease instalments for the services they use. In general, LeasePlan does not provide closed calculation customers with a breakdown of the actual costs of the services and absorb both positive and negative differences from the budgeted costs.

*Services-only*

The Services-only model includes situations where another company, such as a bank, provides financing and LeasePlan provides only the management of the fleet.

*Funded without services*

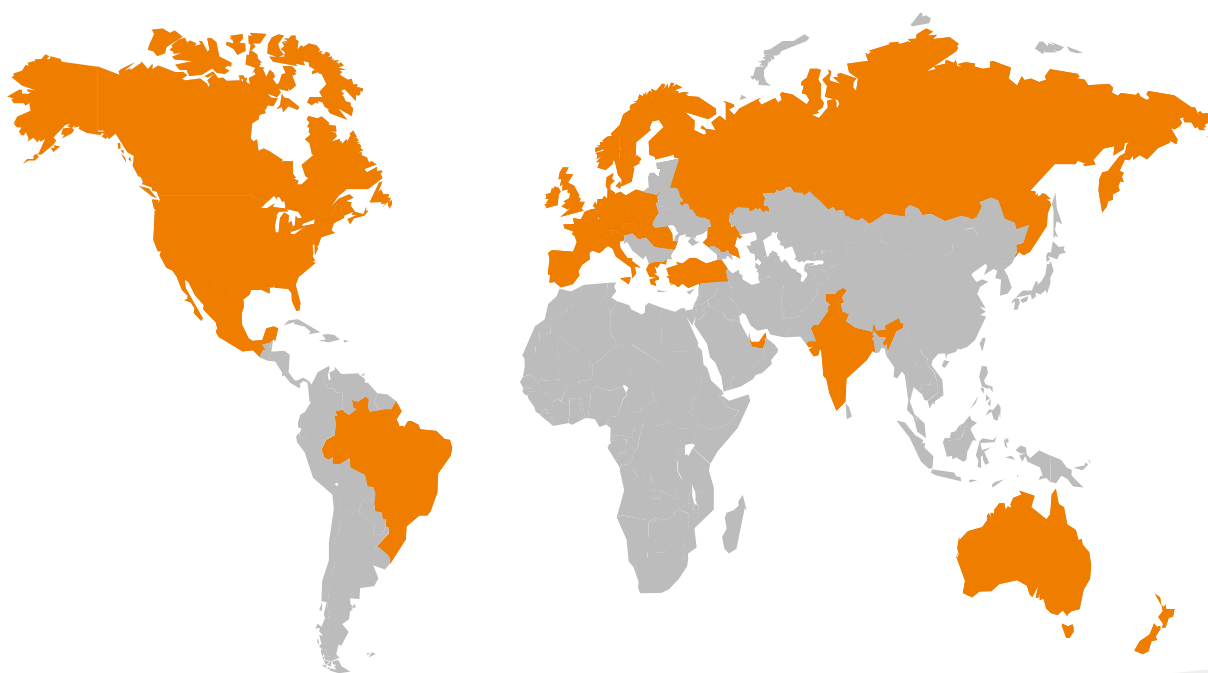
Under the funded without services model, the Group provides financing, but does not provide any management services.

*Other*

LeasePlan provides additional stand-alone services on an exceptional basis. These services include all services other than the core services such as transition plan (If a customer moves the fleet to LeasePlan, we can offer to manage the transition phase), road tax and roadside assistance.

**2.4 Operating structure**

LeasePlan’s main operating companies provide front-line fleet management services to diverse client segments in 32 countries that are not always wholly owned or owned by the Group<sup>1</sup>. The operating companies offer comprehensive fleet solutions, covering strategic fleet advice, funding options, full service leasing, and ancillary fleet and driver services to large clients, public sector and retail (small to medium-sized businesses and private individuals). The figure below provides an overview of the countries in which the Group is present as at 31 December 2015:



<sup>1</sup> The 32 operating companies include subsidiaries, joint-ventures and franchises.

### Corporate centre

The Corporate centre comprises central functions, providing global policies, support services and Group-wide strategic projects to the operating countries of LeasePlan. The central functions include:

- Audit
- Business Development
- Car Remarketing
- Operations & Procurement
- Control, Reporting & Tax
- Corporate Communications
- Corporate Insurance
- Corporate Strategy & Development
- Human Resources
- Information Security and Governance
- Legal & Compliance
- Regional Management
- Risk Management
- Strategic Finance

### Group activities

LeasePlan has a number of Group activities as described below:

- **Euro Insurances:** a wholly owned specialist motor insurance company. It is active in 23 countries, including the European Economic Area, Australia and New Zealand. Euro Insurances is based in Dublin, Ireland and is regulated by the Central Bank of Ireland.
- **LeasePlan Bank:** a retail savings bank in the Netherlands that, since September 2015, also provides services in Germany, as a division of LeasePlan Corporation N.V. It offers straightforward flexible savings products to private clients in the Netherlands and Germany.
- **LeasePlan Information Services:** a shared data centre that helps to harmonise LeasePlan's various IT applications and platforms in a robust IT network for the entire business operations, clients and drivers. The company is based in Dublin, Ireland.
- **LeasePlan International:** a dedicated entity within LeasePlan focused on selling and marketing international fleet management services and managing the accounts of large international clients worldwide.
- **LeasePlan Supply Services:** a group service that seeks to leverage LeasePlan's scale and purchasing power in the area of global procurement of fleet management services and international car remarketing (CarNext International).
- **LeasePlan Treasury:** a dedicated entity that arranges and manages LeasePlan's funding programmes and concludes funding and financing transactions with all entities and external counterparts in the financial markets.
- **Travelcard:** a fuel card innovation company offering ease of use, fuel monitoring and additional innovative mobility services to fleet managers and business drivers in the Netherlands.

## 2.5 Partnership and joint ventures

In February 2015 the Company acquired the remaining 49% of the share capital of LPD Holding A.Ş, the holding company of LeasePlan Turkey. From the moment control was obtained, the figures of LeasePlan Turkey were consolidated in the Group figures. In November 2015 the Group signed an agreement to acquire the remaining 49% of Excelease N.V. Following the purchase, the Group will have full ownership of Excelease. Therefore these two entities are no longer classified as a jointly controlled entity.

The Group has entered into the following (most significant) partnerships and joint ventures:

- In the United Arab Emirates, the Group is active in the vehicle leasing market through a 49% stake in LeasePlan Emirates Fleet Management – LeasePlan Emirates LLC. The company was established in 2006, with Mubadala Development Company PJSC holding 51% of the shares. LeasePlan holds two of the five seats on the board of management of this entity.
- PLease S.C.S. is a joint venture with the car dealer PGA Motors S.A.S in France. The Group holds a 99.3% stake and Prophi S.A.S. (a 100% subsidiary of PGA Motors S.A.S.) holds the remaining shares. While the Group holds a majority of the shares, various agreements are in place such that the distribution of profits and the exercise of voting rights are divided 50/50.
- The Group holds a 5% stake in ELease S.A.S., France. The remaining shares are held by several organisations, being Sodetrel (70%), Arval (15%), Overlease (5%) and ALD (5%).
- Flottenmanagement GmbH is a joint venture between LeasePlan Österreich Fuhrpark-management GmbH and EBV Leasing Gesellschaft m.b.h. & Co. KG. The Group holds a 49% stake in the company.
- The Group holds a 24% minority stake in Terberg Leasing B.V. The company is a significant player in the Dutch vehicle leasing market and is one of the ten largest vehicle leasing companies in the Netherlands. Terberg Leasing B.V. is brand-independent and has its roots in the family-owned Terberg Groep N.V., who hold 76% of the shares.
- LeasePlan and the Canadian fleet management company Foss National Leasing Ltd. (FNL) have entered into a license and cooperation agreement whereby FNL will operate its 100% subsidiary LeasePlan Canada.

# 3 Capital adequacy

As of 1 January 2014 capital metrics and risk exposures are reported under the Basel III (“CRR/CRD IV”) framework. To monitor the adequacy of the available capital, the Group uses ratios from the CRR/CRD IV framework. These ratios measure capital adequacy by comparing the eligible capital, which consists only of Common Equity Tier 1 capital as at 31 December 2014 and 2015, with the balance sheet assets and off-balance sheet commitments, both at weighted amounts to reflect their (mainly) relative credit risk and operational risk profile. Common Equity Tier 1 capital is derived from the Group’s total equity position. In order to arrive at the Common Equity Tier 1 capital, adjustments to the total equity are required for the regulatory prudential filters as defined by the CRR. For the calculation of risk-weights of on-balance sheet and off-balance sheet exposures, the approaches as described in the CRR/CRD IV framework are used. The following table illustrates the reconciliation between Total IFRS equity and Common Equity Tier 1 capital:

<i>As at 31 December, In thousands of euros</i>	<b>2015</b>	<b>2014</b>
<b>Eligible Capital</b>		
Share capital and share premium	577,984	577,984
Other reserves	3,101	- 13,178
Retained earnings	2,490,379	2,278,120
<b>Total IFRS equity</b>	<b>3,071,464</b>	<b>2,842,926</b>
Exclude profit for the year	- 442,475	- 371,971
Foreseeable dividend	-	-
Interim dividend paid out of retained earnings	-	6,000
Prudential filter m-t-m derivatives	7,449	6,915
Deduction of intangible assets (including goodwill)	- 171,874	- 167,930
Deduction of deferred tax assets	- 42,787	- 50,585
AIRB provision shortfall	- 42,788	- 37,585
Prudential valuation adjustment	- 141	- 180
<b>Common equity tier 1 capital</b>	<b>2,378,848</b>	<b>2,227,590</b>

Following the CRR/CRD IV requirements the full year profit of 2014 and 2015 is not included in Common Equity Tier 1 capital until approval from the DNB is obtained.

Contingency plans are in place to address capital issues, if any. The Group’s Recovery Plan provides a framework to detect capital adequacy stress by setting out various early warning indicators. The Recovery Plan also defines a range of available actions that could be undertaken based on the level of severity and urgency of the issues.



### 3.1 Regulatory capital requirements

Under the CRR/CRD IV regime, the Group is required to calculate capital for credit, market and operational risk. The Group is, however, not exposed to market risk in the trading book as the Group does not maintain trading or investment books. Credit risk, mainly in the form of leases to counterparties, is risk-weighted for the corporate lease portfolio and retail portfolios in the United Kingdom and the Netherlands based on the outcome of internally developed models. The Group uses the Advanced Internal Rating Based Approach (“AIRB”), for which approval was received from the DNB in November 2008 for the corporate lease portfolio, and in June 2013 for the retail portfolios in the United Kingdom and the Netherlands. The AIRB approach for the retail portfolios in the United Kingdom and the Netherlands is applied as of 1 January 2014. In respect of operational risk, the Group uses the Advanced Measurement Approach (“AMA”).

The required capital for operational risk is obtained from the outcome of models that track historic losses and anticipate potential low frequency and high-risk events. The models calculate the capital that is required to cover the operational loss the Group could incur under extreme circumstances. The Group has developed the capital models in use based on the requirements set out by the Basel Committee. The Group regularly monitors the performance of AMA and AIRB models against predetermined limits. In the case of underperformance, the models are redeveloped and require external validation prior to implementation.

The following table illustrates the reconciliation between the total assets on the balance sheet and Total Risk Exposure Amount (“TREA”).

As at 31 December, In thousands of euros	2015			2014		
	Nominal	Risk-weighted	Risk-weight	Nominal	Risk-weighted	Risk-weight
<i>AIRB method applied</i>	14,052,995	6,498,741	46%	12,756,242	5,880,922	46%
Corporates	12,469,034	5,579,610	45%	11,420,252	5,138,149	45%
Retail	1,583,961	919,131	58%	1,335,990	742,773	56%
<i>Standard method applied</i>	3,008,724	2,007,277	67%	2,364,811	1,581,568	67%
Corporates	333,995	248,909	75%	253,319	187,744	74%
Retail	1,431,316	912,476	64%	1,132,142	777,030	69%
Government	546,960	245,801	45%	497,070	232,595	47%
Banks	254,121	160,242	63%	205,147	107,996	53%
Other	442,332	439,849	99%	277,133	276,203	99%
<b>Lease contract portfolio</b>	<b>17,061,719</b>	<b>8,506,018</b>	<b>50%</b>	<b>15,121,053</b>	<b>7,462,490</b>	<b>49%</b>
Cash and balances at central banks	1,605,437	-	0%	957,951	-	0%
Receivables from financial institutions	368,930	132,485	38%	1,222,829	295,297	24%
Derivative financial instruments	166,085	89,972	54%	183,023	123,948	68%
Other assets	2,213,075	1,756,429	79%	2,170,893	1,842,430	85%
<b>Total assets</b>	<b>21,415,246</b>	<b>10,484,904</b>	<b>49%</b>	<b>19,655,749</b>	<b>9,724,165</b>	<b>49%</b>
Off-balance sheet exposures	-	949,875	-	-	828,505	-
Currency risk <sup>2</sup>	-	981,307	-	-	831,482	-
Operational risk (AMA)	-	1,515,000	-	-	1,515,000	-
CVA Capital charge	-	52,477	-	-	62,312	-
<b>Risk-weighted exposure amount</b>		<b>13,983,563</b>	<b>65%</b>		<b>12,961,464</b>	<b>66%</b>

In monitoring the adequacy of capital, the Group constantly reviews the development in risk-weighted exposures on the one hand and the development in eligible capital on the other hand. The eligible capital will normally grow with profits realised and retained. The following table analyses actual capital and the minimum required capital as at 31 December.

<i>As at 31 December, In thousands of euros</i>	<b>2015 Actual</b>	<b>2014 Actual</b>
TREA/RWA	13,983,563	12,961,464
Common Equity Tier 1 capital	2,378,848	2,227,590
Common Equity Tier 1 ratio	17.0%	17.2%

The Common Equity Tier 1 ratio of the Group is fully loaded, meaning the Group does not apply the phase-in options for the deduction of deferred tax assets and intangible assets. Also, following the CRR/CRD IV requirements interim profits as of 2014 are not included in the Common Equity Tier 1 until approval from the DNB is received. The total risk exposure amount has on a net basis increased with 7.89% during 2015, mainly due to the increase of LeasePlan's funded fleet by 7.37%. Compared to 2014, the Group managed to grow, due to commercial successes, and keep the common equity tier 1 ratio constant at the same time.

As per 1 January 2016 additional capital requirements will be phased-in (in effect counter cyclical and capital conservation buffer regimes).

The table below reconciles the various capital requirement components per risk category with the consolidated minimum capital amount reported. The individual risk areas are further described in the respective risk sections, like asset risk (section 5.1), credit risk (section 5.2), operational risk (section 6.5) and currency risk (section 6.4).

<i>As at 31 December, In thousands of euros</i>	<b>2015 Actual</b>			<b>2014 Actual</b>		
	<b>Minimum required Future lease payments</b>	<b>Residual value</b>	<b>Total</b>	<b>Minimum required Future lease payments</b>	<b>Residual value</b>	<b>Total</b>
<b>TREA/RWA</b>						
Total risk exposure amount/risk weighted assets			<b>13,983,563</b>			<b>12,961,464</b>
<b>CET 1 Capital</b>						
Credit risk leased assets						
AIRB	128,455	391,445	519,900	121,105	349,369	470,474
Credit risk leased assets						
Standardised	85,962	74,620	160,582	62,082	64,443	126,525
<b>Sub total Leasing</b>	<b>214,417</b>	<b>466,065</b>	<b>680,482</b>	<b>183,187</b>	<b>413,812</b>	<b>596,999</b>
Credit risk other assets						
Standardised			158,311			180,935
<b>Sub total Credit risk</b>			<b>838,793</b>			<b>777,934</b>
Off-balance sheet						
commitments			75,990			66,280
Currency risk			78,505			66,519
Operational risk AMA			121,200			121,200
CVA Capital charge			4,198			4,985
<b>Total Capital</b>			<b>1,118,686</b>	<b>2,378,848</b>		<b>1,036,918</b>
						<b>2,227,590</b>

On 1 January 2014 the CRR/CRD IV regime became applicable. The Group processed a number of changes as per 1 January 2014 that impacted the risk-weighted assets such as (i) implementation of updated models for PD and LGD, (ii) implementation of AIRB models for a large part of the retail portfolio and trade receivables, (iii) application of the 1/t formula for risk-weighting of the residual value of the portfolio for which the standardised method was applied, (iv) inclusion of commitments in connection with the forward purchase of property and equipment under operating lease, and (v) adoption of the SME supporting factor.

### 3.2 Capital requirements following the Internal Capital Adequacy Assessment Process (“ICAAP”)

A banking institution is expected to enhance the link between its risk profile, risk management and risk mitigation systems and its capital. The main principle is that a banking institution assesses the adequacy of its available capital in view of the risks to which it is exposed. The periodic process in achieving this objective is referred to as the Internal Capital Adequacy Assessment Process (“ICAAP”), whereby the assessment of risks goes beyond the minimum requirements as determined under Pillar 1. This process addresses broadly:

- Risks considered under Pillar 1 that are not (fully) covered under the Pillar 1 process.
- Risks not taken into account by the Pillar 1 process.
- Risks external to the bank.

#### Risks considered under Pillar 1 that are not (fully) covered under the Pillar 1 process

For operational risk, outcomes of the Pillar 1 AMA calculation fully reflect the capital required for this risk type. For credit risk, however, the outcome of the Pillar 1 calculations is used only as a basis for the calculation of internal capital requirements under Pillar 2. With regards to credit risk under Pillar 1, a clear split is required to be made between the contractual amounts due from a client during the contract period (lease receivables) and the residual value as set in that contract at contract end. Lease receivables (credit risk) and residual value (residual value risk) have different risk weights in accordance with applicable regulations. Under Pillar 2, during the lease contract period, the Group considers the total investment for the purchase of the vehicle as credit risk rather than an (asset) risk which materialises at contract termination only. Therefore, the Group will apply the same risk weights under Pillar 2 (when compared to Pillar 1) for the lease receivable as well as the residual value of the contract.

#### Risks not taken into account by the Pillar 1 process

Risk types that are not addressed under Pillar 1 and for which additional capital is maintained under Pillar 2 are:

- Asset risk: residual value risk and risk from vehicle repair, maintenance and tyre replacement.
- Concentration risk: the risk related to the degree of granularity in the lease portfolio, i.e. the exposure to an uneven distribution of business with customers, industries and/or geographical regions. Similar risk is assessed with respect to granularity of (large) treasury exposures (e.g. deposits, call money, and derivatives).
- Motor insurance risk: the possibility that damages incurred for the Group’s account exceed the compensations received in lease rentals for these risks.
- Interest rate risk: the risk that the Group’s capital is affected by movements in interest rates.
- Pension risk: the risk related to the defined benefit pensions obligations.

#### Risks external to the bank

The Group employs stress testing in order to address the risks external to the bank and the business cycle effects and to obtain additional insight into the Group’s vulnerabilities. These tests are also further used to determine the potential effect on capital and test the effectiveness of the risk measures. The Group performs three types of stress testing as part of the ICAAP:

- Stress tests on risk domains which are reflected in the (internal) capital requirements.
- Reverse stress tests on each risk domain individually to define which situations may impact the available capital in such a way that it is no longer sufficient to sustain normal business.
- Combined stress tests to define which situations may impact such that the available capital will no longer be sufficient to sustain normal business.

The final outcome of the ICAAP, including the outcomes of the internal capital calculations by risk type and stress tests, is currently reviewed by the Dutch Central Bank as part of the Supervisory Review and Evaluation Process.

### 3.3 Economic capital and return within the Group

Economic capital is LeasePlan's internal quantification of risk capital associated with its business activities. The level and the composition of economic capital are fully aligned with the annual ICAAP at LeasePlan Corporation level. Economic capital is considered the cushion that provides protection against the various risks inherent to the Group's business in order to maintain its financial integrity and remain a going concern even in the event of a near-catastrophic "worst-case" scenario. It is calculated in such a way that the Group can absorb unexpected losses up to a level of confidence in line with the requirements of the Group's various stakeholders. Economic capital for Group companies involved in leasing covers credit risk, asset risk, motor insurance risk and operational risk whereby, economic capital for credit risk is calculated using AIRB and standardised approaches, economic capital for operational risks is derived from AMA, economic capital for motor insurance risk uses a non-regulatory factor model and a non-regulatory Value at Risk model for asset risk is used for asset risk. The models are amended where deemed appropriate to better fit the risk profile of the company.

Next to the risks mentioned for Group companies involved in leasing, various other risks are recognised at LeasePlan Corporation level (e.g. credit risks in non leasing activities, stress tests for motor insurance, credit and operational risk). The Group uses economic capital as the basis for economic return measurements within the Group which is the leading risk-based performance measure.

# 4 Group risk management

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LeasePlan is a vehicle leasing and vehicle management company with specialised Dutch banking operations regulated by DNB. The risk profile differs from most other banks due to the nature of LeasePlan's business. The largest part of the portfolio consists of operational leasing of vehicles, in which the Group bears the residual value risk. Residual value risk is the exposure to potential loss at contract end due to the resale values of assets declining below the estimates made at lease inception; this risk constitutes the main difference between the Group's risk profile and most other banks' risk profiles.

## 4.1 Risk management framework

The Committee of Sponsoring Organisations of the Treadway Commission (COSO) is a joint initiative of five private sector organisations to provide guidance on enterprise risk management, internal control and fraud deterrence for the development of risk frameworks. The COSO definition of Enterprise Risk Management (ERM) is "a process affected by an entity's board of directors, management, and other personnel, applied in strategy setting and across the enterprise, designed to identify potential events that may affect the entity, and manage risk to be within the risk appetite, to provide reasonable assurance regarding the achievement of entity objectives". In other words, ERM is about managing risks whilst supporting the realisation of the companies' targets. LeasePlan used COSO and ERM principles as basis and reference model for the risk management frameworks.

The Managing Board has implemented corporate risk policies for all Group companies pursuant to the Group's risk management strategy. The policies describe the minimum activities, controls and tools that must be in place within all Group companies. It is the responsibility of local management to ensure personnel are kept informed of strategy and policies relevant to them and complying with these corporate policies.

Risk management responsibilities are delegated in the different risk control phases between the corporate risk management department, the corporate risk committees and local (risk) management. The Group audit department regularly audits corporate and local risk management processes. The Group's risk management framework describes the following nine inherent risk types:

- Strategic risk
- Asset risk
- Credit risk
- Treasury risk (including interest rate, currency and liquidity risks)
- Operational risk
- Motor insurance risk
- Reputational risk
- Legal & Compliance risk
- ICT risk

## 4.2 Risk areas

The management of LeasePlan believes the Group's primary risks are:

- *Asset risk* – LeasePlan views asset risk as a combination of residual value risks and risks on repair and maintenance and tire replacement. The Group is exposed to potential loss from the sales proceeds of vehicles declining below the estimates made at lease inception, which is the residual value risk. The risk

related to vehicle repair, maintenance and tire replacement is the Group's exposure to potential loss due to the actual costs of the services for repair and maintenance and tires (over the entire contractual period) exceeding the estimates made at lease inception. LeasePlan considers both elements under asset risk as inextricably linked and manage asset risk accordingly.

- *Credit risk* - Credit risk is the risk that a counterparty will be unable to fulfil its financial obligations to the Group when due. LeasePlan is exposed to credit risk for vehicles leased to counterparties through both receivables due under the lease and the book value of vehicles. The credit risk of the book value of vehicles is partly mitigated by the sales proceeds of vehicles returned to the Group. In addition to the credit risk arising from the lease portfolio, there is also credit exposure originating from the Group's banking and treasury activities and (re-)insurance activities and rebates and bonuses.
- *Liquidity risk* - Liquidity risk is the risk that the Group is not able to meet its obligations as they fall due. LeasePlan's liquidity risk (which is managed as a part of treasury risk) mainly relates to funding liquidity risk; the risk that the Group is not able to meet both expected and unexpected current and future cash flows without affecting either daily operations or the Group's financial condition.

The Group's policies with respect to measurements of, exposures to and mitigation of these three risk areas are disclosed in further detail in chapter 5: Primary Risk Management Areas. The exposure to strategic risk, interest rate risk, currency risk, reputational risk, operational risk, motor insurance risk, legal and compliance risk and ICT risk are described in more detail in Chapter 6: Other Risk Management Areas.

#### 4.3 Risk management strategy and objective

Risk, being the chance of occurrence of an event that will have a negative impact on the objectives of the organisation, is inherent to the Group's business operations. The Group's risk strategy is to support the business in achieving all strategic aims, such as achieving profitable growth in fleet and vehicle management for mainly corporate and small fleet customers while adhering to the Group's risk appetite. A risk management framework aims at reducing the frequency and/or the consequences of risk events, and enabling management to evaluate and balance the risks and returns related to business operations. As a result, a high quality risk management framework is also considered to offer opportunities. The Group seeks to accurately assess the relevant inherent risks that LeasePlan considers part of its overall risk profile at the inception of each lease, and manage and control these risks thereafter to attempt to maintain a balance between risk and return.

#### 4.4 Risk appetite

The risk appetite or the amount of risk a company is willing to accept in pursuit of its business objectives is set at two levels. First, the overall risk appetite is defined in terms of a long-term debt credit rating, supported by the financial return on risk adjusted capital (i.e. economic return) and the diversified share of funding layers. Secondly, risk appetite is set for the underlying key risks that LeasePlan is facing by using key risk indicators customary to measure these exposures. At least once a year, the Managing Board is required to submit the Group's risk appetite and risk tolerance to the Supervisory Board for its approval.

The Group reviews and discusses potential corrective measures should any of the risk tolerance levels be exceeded. The Group has identified and implemented a set of key risk indicators in order to monitor its performance versus the risk appetite. The key risk indicators report (across all risk areas) is provided to the Supervisory Board on a quarterly basis where deviations and potential breaches of the set risk tolerance levels are disclosed and, if required, (mitigating) actions are discussed.

#### 4.5 Risk governance

##### Supervisory Board

As per the Group's Articles of Association, the Supervisory Board supervises the direction pursued by the Managing Board and the general course of affairs in the Group. The Supervisory Board as per 2015 is made up of six members (As per 25 March 2015 Herta von Stiegel has been appointed member of the Supervisory Board) and meets at least four times a year to review and discuss, among other matters, financial and

commercial results, developments in the market and developments relating to the Group’s treasury and risk management. The risk strategy, risk appetite and risk policy for the medium and long term are discussed once a year; the Supervisory Board approves any material changes to the risk strategy, risk appetite and risk policy. The (Credit Committee of the) Supervisory Board is authorised to decide on credit acceptance and renewal above limits as set in the Regulations for the Supervisory Board of LeasePlan Corporation NV.

### Managing Board

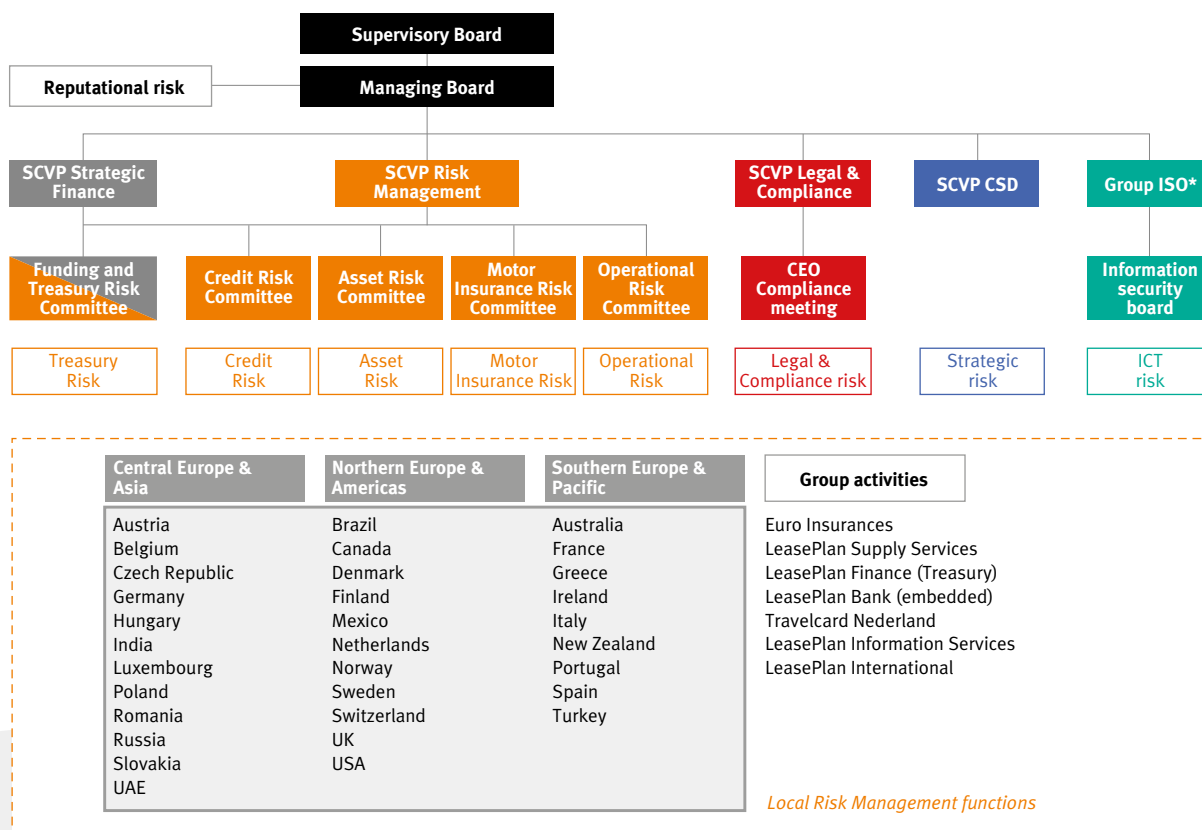
The Managing Board is responsible for the risk strategy and risk management systems and controls. They are also responsible for defining the Group’s risk appetite and approving the overall corporate risk management framework. Within the Managing Board, the Chief Financial Officer is responsible for the management and control of risk on a consolidated level to ensure that the Group’s risk profile is consistent with risk appetite and risk tolerance levels. The Managing Board is currently made up of four members and is scheduled to meet every other the week.

### Risk Committees

The Managing Board installed five separate risk committees:

- Credit Risk Committee
- Asset Risk Committee
- Motor Insurance Risk Committee
- Operational Risk Committee
- Funding and Treasury Risk Committee

The Supervisory Board has a Remuneration Committee, an Audit Committee and a Credit Committee, but no separate risk committees since the relevant risk management areas are reviewed and discussed by all members of the Supervisory Board.



The Managing Board committees act within their mandated authority and assist the Managing Board with respect to all matters related to their specific risk areas. All meetings have fixed agenda items relating to policies, exposure developments and mitigation actions; risk reporting and minutes are made of all meetings. The Managing Board committees have a cross functional character as they are comprised of at least two members of the Managing Board and are chaired by the Senior Corporate Vice-President (“SCVP”) Risk Management, except for the Funding and Treasury Risk Committee which is chaired by LeasePlan’s Chief Financial Officer and the Information Security Board, which is chaired by the Chief Operating Officer. Only one Managing Board member participates in the Information Security Board and Funding and Treasury Risk Committee.

In addition to the above committees with a specific focus, several other identified risks are monitored structurally. Strategic risk is monitored by the Corporate Management Team (“CMT”). CMT is comprised of the Managing Board and all SCVPs of Group activities and the Corporate Center, on behalf of the Managing Board; monitoring is coordinated by the Corporate Strategy & Development department. Similarly, reputational risk is monitored by all CMT members on behalf of the Managing Board; equally, the Corporate Communications department allows for further safeguarding reputational risks. In addition to the periodic CEO Compliance meeting, a quarterly meeting is held with the Senior Corporate Vice-Presidents responsible for Legal & Compliance, Risk Management, Group Audit and Human Resources Management.

All Risk Committees meet on a regular basis (minimum frequency of once per quarter) and have been given a mandated authority by the Group’s Managing Board.

- The Credit Risk Committee assists the Managing Board in its oversight responsibilities with regard to the Group’s credit risk. The committee reviews on a yearly basis the credit risk appetite and credit risk management framework and makes recommendations to the Managing Board for approval. Also, the Credit Risk Committee monitors and decides upon Advanced Internal Rating Based (“AIRB”) matters. Separately and on need basis, the Credit Risk Committee meets and decides on credit proposals that exceed the local authority levels of Group companies and prepares for credit proposals that require approval of the (Credit Committee of the) Supervisory Board.
- The Asset Risk Committee assists the Managing Board in its oversight responsibilities with regard to the Group’s asset risk. The committee reviews on a yearly basis the asset risk appetite and asset risk management framework and makes recommendations to the Managing Board for approval.
- The Motor Insurance Risk Committee assists the Managing Board in its oversight responsibilities regarding motor insurance risk including insurance risk exposure from Euro Insurances. The committee reviews on a yearly basis the motor insurance risk appetite and motor insurance risk management framework and makes recommendations to the Managing Board for approval.
- The Operational Risk Committee assists the Managing Board in its oversight responsibilities with regard to the Group’s operational risks. The committee reviews on a yearly basis the operational risk appetite and operational risk management framework and makes recommendations to the Managing Board for approval. Finally, all developments with respect to LeasePlan’s Advanced Measurement Approach status are reviewed and recommended to the Managing Board.
- The Funding & Treasury Risk Committee is, amongst other things, established to monitor risks and set the treasury policies, related to liquidity, currency and interest rate risks. The committee assesses and steers the development of the Group’s funding and liquidity position as well as the overall treasury risk profile. The Funding & Treasury Risk Committee is the natural owner of the Internal Liquidity Adequacy Assessment Process (“ILAAP”), Internal Capital Adequacy Assessment Process (“ICAAP”) and Recovery Plan (including capital contingency Plan, liquidity contingency plan and business continuity plan).
- The Information Security Board is responsible for ensuring thorough review of the Group’s ICT risk profile, whether Group companies and third parties meet the expectations of legal, regulatory and compliance requirements, and that information security initiatives and strategy align to the expectations of the business, directors and shareholders. In addition, the board confirms the Group information security strategy and its objectives, agrees the budget and the priorities, and reviews any major incidents as well as makes sure the Group’s response to incidents takes into account any lessons learned.



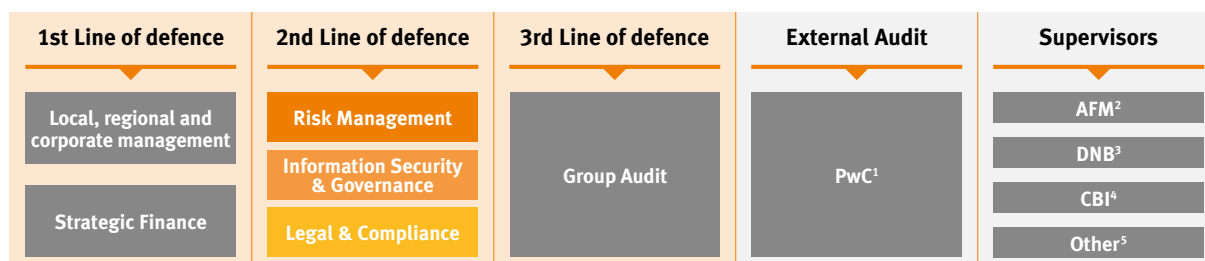
#### 4.6 Lines of defence

In line with banking industry best practice and the European Banking Authority Guidelines on Internal Governance, the Group’s risk management includes three lines of defence that are supported by investment in information technology and people. From a corporate perspective, these lines of defence mainly consist of: Local, regional and corporate management heads of the Group’s businesses that have ownership, responsibility and accountability for assessing, controlling and mitigating risks.

Corporate control functions, acting independently from risk originators who coordinate, oversee and objectively challenge the execution, management, control and reporting of risks.

Internal audit, which through a risk-based approach, provides independent and objective assurance to the Group’s Managing Board and the Audit Committee of the Supervisory Board, on how effectively the Group assesses and manages risks, including the manner in which the first and second lines operate.

The Group operates a decentralised governance model with support coming from a central corporate centre. LeasePlan entities report to the corporate risk management functions on a regular basis regarding key issues and developments. The following overview outlines the composition and responsibilities of the main parties involved in executing the three lines of defence for risk management within LeasePlan.



<sup>1</sup> PWC - PricewaterhouseCoopers Accountants N.V.

<sup>2</sup> AFM - Autoriteit Financiële Markten

<sup>3</sup> DNB - De Nederlandsche Bank

<sup>4</sup> CBI - Central Bank of Ireland

<sup>5</sup> Other Financial/Insurance regulators

#### First Line of defence

##### Local and regional compliance and risk management

Local management is considered as a first line of defence in the Group’s risk management. Local management is responsible for complying with all corporate policies as set by the Managing Board and for the initial management of risks encountered while performing the regular tasks for the relevant Group company. These risk management activities comprise identifying potential risks, assessing potential risks and taking adequate measures in accordance with the relevant risk policies to mitigate any negative influences on realising the risk appetite limits and risk tolerance levels for the Group company. Finally, it is the responsibility of local management to timely and completely report all potential incidents and threats. As a result, local management is required to maintain comprehensive risk management systems that cover all risks inherent to the business, including setting up and maintaining local risk management and compliance functions. Regional management supervises all risk and compliance related activities of local management. The risk committees of local entities are responsible for discussing on at least a quarterly basis all the relevant risks for that entity as prescribed by corporate policies or identified by that entity.

### *Strategic Finance*

The Strategic Finance (“SF”) department is responsible for overall liquidity management and funding strategy within the Group. SF is the overarching department on corporate level, encompassing LeasePlan Treasury (“LPTY”), LeasePlan Bank (“LPB”), SF Almere and the Structured Finance and Securitisation department. With diversification of funding sources as an underlying strategy, SF ensures the availability of funding to meet the ongoing liquidity needs for the Group. SF strives to create a stable, diversified and independent funding profile with cost of funding at a level playing field with industry competitors. It is the responsibility of SF to maintain LeasePlan’s funding sources by tapping from them on a regular basis and keeping existing and potential investors in the relevant markets updated in order to ensure future market access to the best extent possible.

SF maintains a funding planning in line with the funding strategy and redemption limits in place. Furthermore, stress testing is performed on a monthly basis to ensure LeasePlan can meet its financial obligations during a period of persistent stress of at least 9 months. SF updates the Group's Fund Transfer Pricing calculation on a monthly basis; pricing mechanism allocates liquidity costs, benefits and risks to the LeasePlan entities.

## Second Line of defence

### *Corporate Risk Management*

The Corporate Risk Management department is responsible for coordinating and maintaining the (overall) risk management framework set by the Managing Board and creating awareness and understanding of risks at all levels. The Corporate Risk Management department is also responsible for measuring and reporting on the Group’s risk positions to the relevant risk committee of the Managing Board. It acts as a second line of defence in the Group’s risk management framework by monitoring adherence by Group companies to the risk management policies and risk appetite. The Corporate Risk Management department ensures that the Managing Board and, as the case may be, the Supervisory Board, are made aware of business initiatives which affect the Group’s risk management framework, risk appetite or risk tolerance levels. The Corporate Risk Management department is headed by the SCVP Risk Management who reports to the Group’s Chief Financial Officer.

### *Corporate Information Security & Governance*

The LeasePlan Corporation Information Security & Governance department (headed by the Group Information Security Officer) is responsible for coordinating and overseeing LeasePlan wide compliance with the information security policy and standards regarding confidentiality, integrity and availability of the information assets; in conjunction with the Information Security Board. The Information Security Board acts as a second line of defence committee by deciding on Group Information Security Strategy, objectives, budget, priorities and responses to incidents. The Information Security & Governance department acts as a second line of defence in the ICT Risk Framework by monitoring adherence by Group companies to the Group’s information security policies/standards and risk appetite. Both the Group Information Security & Governance and the Local Information Security function support local management of each entity on information security issues. This includes identifying and enhancing awareness of information security risks, and advising on whether or not to accept certain risks, on what mitigating measures to take, and in general on information security matters. Measures are in place to maintain the independence of the information security function. The Group Information Security Officer reports to the Chief Operating Officer on information security matters.

The Information Security model has been established per 1/10/2014 (in line with the organisational models for the other risk components). With an ever more complex external landscape (in terms of technologies, threats, regulations and requirements) this organisational model change for information security is the organisational response to that changing landscape. A clear separation of Information Security from technology has been made as well as taking the opportunity to raise the profile of Information Security even further by having it reported directly at board level.

### *Corporate Legal and Compliance*

The Managing Board of LeasePlan Corporation N.V. is responsible for managing the Legal and Compliance risk. The corporate Legal and Compliance department, headed by the SCVP Legal and Compliance, is responsible for maintaining the Group’s Legal and Compliance Risk Management Framework.

Additionally a Group Privacy Officer has been appointed, who reports to the SCVP Legal and Compliance. The SCVP reports directly to the CEO on Compliance matters and has direct access to the Chairman of the Supervisory Board. For Legal matters the SCVP reports to the Chief Financial Officer. Local Management appoints a Compliance Officer and Privacy Officer. The local Compliance and Privacy officers report hierarchically to the management of the entity and functionally to the SCVP Legal and Compliance (Group Compliance Officer).

The basis for mitigating legal and compliance risk is formed by the Group's Compliance Charter, the Legal Charter and Compliance Risk Management Framework

The corporate Legal and Compliance department acts as a second line of defense through the translation of external compliance obligations into internal obligations with help from the local Legal function and to assist management of each entity by explaining and promoting these obligations (risk identification and assessment). This includes advising on whether or not to accept certain risks (risk appetite), on what mitigating measures to take and in general on compliance matters. Furthermore the department also monitors and reports on compliance risks and enforces rules. The SCVP Legal & Compliance, also being the Group Compliance Officer, coordinates issues raised under the whistle blowing policy.

## Third Line of defence

### *Internal Audit*

The Group's Group Audit Department provides internal audit services and is recognised as the third line of defence for the Group's risk management. The internal audit activity is guided by the international standards for the professional practice of internal auditing. The scope of GAD includes all entities within LeasePlan Corporation (LPCorp), Group services entities, LeasePlan Bank, as well as the LPCorp headquarter functions and responsibilities. The Group Audit Department conducts independent audits of the Group's activities and is responsible for providing professional and independent assurance by evaluating the organisation's network of risk management, control, and governance processes as designed and represented by management. This includes, but is not limited to assessing the effectiveness of governance, risk management and internal control processes. The Group Audit Department reports its findings to the Managing Board and provides quarterly updates to the Supervisory Board Audit Committee. The Group Audit Department is headed by the SCVP Audit who reports directly to the Chief Executive Officer. Regular internal audit meetings are scheduled between the Managing Board and the SCVP Audit in order to ensure sufficient attention and follow-up is given to the outcome of the audits. Measures are in place when they are designed to maintain the independence of the audit function, including the right to directly approach the chairman of the Supervisory Board Audit Committee if circumstances so require.

## External Control Functions

In addition to the internal lines of defence, the Group also considers the below external parties as components of the Group's overall defence framework.

### *External Auditors*

While the Managing Board is ultimately responsible for the preparation of the Group's financial statements free from material misstatement, the Group's external auditors provide an opinion on the fair presentation of the Group's financial statements in conformity with IFRS. The external audit is conducted in accordance with generally accepted auditing standards. Reviews take place on quarterly, half-yearly and yearly basis. As part of the financial statements audit, the external auditor conducts an evaluation of the internal control system in order to assess the extent to which they can rely on the system in determining the nature, timing and scope of their own audit procedures. On a yearly basis, the overall scope of the external audit including identified risk areas and any additional agreed-upon procedures are discussed and agreed with the Audit Committee of the Supervisory Board.

### *Regulatory Bodies*

In the context of the Group's banking license held since 1993, the Group's main regulators are DNB (indirectly the ECB as of November 2014), which is the Group's prudential supervisor and the Netherlands Authority for the Financial Markets, which supervises financial markets behaviour. In addition, Group companies are subject to external regulation from national governments, tax authorities or industry specific regulators, such as Euro Insurances, which is regulated by the Central Bank of Ireland.

Regulators are responsible for developing and maintaining a thorough understanding of the operations of individual banks, insurance companies and banking Groups by collecting, reviewing and analysing prudential reports and analysis, conducting on-site and off-site supervision and conducting research into behaviour and culture at banks. Regular contact is maintained with the Group's senior management. The Basel Committee's Core Principles for Effective Banking Supervision (and specifically the Financial Markets Supervision Act for the Netherlands) outline the areas of attention and powers of the regulatory authorities. As a part of this process, the Group communicates all relevant developments and initiatives with regard to the Group's capital, liquidity, solvency and governance to DNB.

## **4.7 Risk and remuneration of Identified Staff members**

### Introduction

In compliance with the requirements set out in the Pillar III remuneration disclosure requirements, this report provides further information on LeasePlan's remuneration policy and governance. In addition, this report contains specific qualitative and quantitative information on the remuneration for LeasePlan's staff members who have a material impact on the risk profile of LeasePlan Corporation (i.e. Identified Staff).

### LeasePlan's Group Remuneration Framework

The Group Remuneration Framework (the "Framework") of LeasePlan is aimed at attracting, retaining, motivating and rewarding high-calibre employees to deliver first rate long-term business performance in line with the business strategy and approved risk appetite.

The Framework applies to all entities and staff members within LeasePlan, including the Managing Board. It includes (i) general remuneration principles applicable to all staff and (ii) specific details about the remuneration structure of the Identified Staff, i.e. staff that is considered to have a material impact on the risk profile of LeasePlan.

### General remuneration principles

The following general remuneration principles apply to all staff:

- the remuneration policy and structure are aligned with LeasePlan's business strategy, long-term interests, objectives, corporate values and risk appetite and support robust and effective Risk Management;
- the remuneration positioning will, in general, be set at the median of the relevant market, assuming a comparable split between fixed and variable remuneration;
- variable remuneration is performance-related, consists of a well thought-out mix of financial (at maximum 50%) and non-financial elements and reflects both short- and long-term strategic goals;
- variable remuneration targets are specific, measureable, attainable, relevant and time-bound;
- variable remuneration can never exceed 100% of fixed remuneration or 50% in case of the Risk Management, Legal & Compliance and Audit department (jointly referred to as Control Functions). For staff who are employed by one of the Dutch operating entities this maximum is further capped at 20% on average;
- pension schemes are recognised in accordance with the applicable accounting standards. LeasePlan does not award discretionary pension benefits as part of the variable remuneration;
- other benefits for staff are provided in line with local market practice;
- severance payments reflect performance over time and do not reward for failure or misconduct. For LeasePlan's daily policymakers severance payments are capped at 100% fixed remuneration;
- claw back and malus provisions are applicable to all variable remuneration awarded; and
- for variable remuneration that deviates from the Group Remuneration Framework, approval of the (Remuneration Committee of the) Supervisory Board is required.

## Remuneration Identified Staff

In addition to the general remuneration principles applicable to all staff, for Identified Staff the following principles apply:

- in line with the Dutch Banking Code the remuneration positioning of the Managing Board is set below the median for comparable positions in and outside the financial industry, taking into account the relevant international context;
- the remuneration positioning for Identified Staff including the Managing Board is based on a relevant peer group as approved by the (Remuneration Committee of the) Supervisory Board;
- variable remuneration for Identified Staff consists of cash (50%) and non-cash elements (50%), i.e. phantom share units ('PSUs');
- 60% of the variable remuneration for Identified Staff is paid upfront and 40% of the variable remuneration of Identified Staff is deferred for a period of three years, whereby every year one-third vests; and
- PSUs have a retention period of one year after vesting.

### Remuneration governance

The remuneration governance within LeasePlan is as follows.

#### The (Remuneration Committee of the) Supervisory Board

The main responsibilities of the (Remuneration Committee of the) Supervisory Board concerning the Framework are the following:

- reviewing and approving the Framework and supervising its implementation (if it includes changes applicable to the Managing Board, in addition the General Meeting of Shareholders will be requested for approval);
- approving the selection of Identified Staff on an annual basis;
- approving the financial and the non-financial target areas and levels for Identified Staff;
- reviewing and approving the award of any fixed and variable remuneration for Identified Staff;
- reviewing and approving significant severance payments for Identified Staff.

In order to support sound decision making, external advice may be sought by the (Remuneration Committee of the) Supervisory Board.

The (Remuneration Committee of the) Supervisory Board met two times in 2015 in the presence of the CEO and the SCVP HR and held various conference calls to discuss recurring items like the selection of Identified Staff and non-recurring matters relating to, amongst others, the implementation of the Dutch Act on Remuneration Policies for financial enterprises, the Incentive Plan and the valuation method for the non-cash instruments.

#### The Managing Board

The main responsibilities of the Managing Board concerning the Framework are the following:

- developing and adopting the Framework;
- recommending fixed and variable remuneration levels/payments for Identified Staff (other than for Managing Board members) in line with the Framework; and
- setting the financial, commercial and non-financial and personal targets (as applicable) for Identified Staff (excluding those of Managing Board members) in line with the short- and long-term corporate strategy and objectives.

#### Control Functions

In line with remuneration regulations, the Control Functions Risk Management, Legal & Compliance and Audit review and monitor the execution of the Framework together with HR.

## Performance targets

Global performance targets are set by the (Remuneration Committee of the) Supervisory Board for the Identified Staff on an annual basis. The targets need to comply with several remuneration regulations, are set to support the achievement of the long-term strategy of LeasePlan and consider the interests of all relevant stakeholders.

After the performance year the performance achievement of the Identified Staff is reviewed by HR. Separately, the Control Functions Risk Management and Legal & Compliance perform an ex ante risk analysis and report their findings to the (Remuneration Committee of the) Supervisory Board. The extent to which the performance targets have been achieved by the Identified Staff is ultimately determined and approved by the (Remuneration Committee of the) Supervisory Board after the end of each performance period.

The table below provides an overview of the global performance targets that are derived from LeasePlan's business strategy:

Target	Element	Link to LeasePlan's strategy
Financial	Profit	Growth (financial) & Operational Excellence
Non-financial	Volume growth	Growth (volume)
	Customer Loyalty	Customer Centric Innovation
	Employee Engagement	Right People and Culture
	Integrity	LeasePlan Values

For all targets, a threshold level is defined. In addition and for all non-financial targets a financial threshold applies. Where appropriate more specific and personal targets may apply for certain Identified Staff positions.

The targets for Control Functions exclude any targets that may create a conflict of interest and the function holders are remunerated on the basis of the achievement of non-financial group objectives and non-financial targets relevant to their position.

## The ex ante & ex post risk analyses and malus & claw back

There are two processes that could lead to a downward adjustment of variable remuneration for Identified Staff: (i) the ex ante & ex post risk analyses and (ii) the malus & claw back.

The ex ante and ex post risk analyses are instigated by the Control Functions Risk Management and Legal & Compliance. This process assesses the performance against a pre-defined risk scorecard, specifically applicable for each role. Both quantitative and qualitative areas are included in the risk scorecard and based on the assessment, discounts on variable remuneration can be recommended to the (Remuneration Committee of the) Supervisory Board. General elements included in the risk scorecard are:

1. red audit ratings as concluded by Group Audit and timely follow-up in the performance year of red audit ratings stemming from previous conducted audits;
2. the performance against the approved Risk Appetite Statement and/or policy considerations, such specified in the scorecard;
3. adherence to instructions set out by the Corporate Risk Committees, CEO Compliance meeting or Information Security Board;
4. compliance incidents with their origin in the performance year (i.e. the materiality of incidents, amount of losses, frequency and the corrective measures taken);
5. existence of Profit & Loss unadjusted misstatements as reported by external auditors as part of the reviews and audit of the Group IFRS Financial Statements.

In addition to these ex ante and ex post risk analyses, the (Remuneration Committee of the) Supervisory Board has a more general discretionary power to adjust any variable remuneration to a suitable amount and/or reclaim variable remuneration back, in the following situations:

1. a subsequent significant downturn in financial performance, leading to a negative Net Result.
2. a significant reduction in the capital base of the Company, leading to a capital base that is below 90% of annual plan, in the year of Vesting other than as a reflection of dividends paid.
3. a significant and clearly identifiable failure of Risk Management in the department, Group company or group of Group companies for which the employee is (co-)responsible.
4. the employee participated in or was responsible for conduct which resulted in significant losses to the company.
5. the employee failed to meet appropriate standards of fitness and propriety (e.g. if the failure leads to regulatory sanctions and the conduct of the employee contributed to the sanction and/or in case of evidence of misconduct or serious error by the employee).

## Incentive Plan

In December 2014, the Company has agreed and implemented an incentive plan that is targeted at certain key staff, including the Managing Board. This incentive plan aimed to retain the participants in the context of the change of ownership of the company, to contribute to the successful closing of the transaction and to ensure the stability and long-term success of the company. For this purpose, the shareholder approved an increase of the cap of variable remuneration to the legally permitted maximum as per applicable legislation for 2015. This plan has been subsequently adopted and approved by the Supervisory Board.

With the design of the incentive plan all relevant applicable remuneration regulations have been taken into account. The incentive plan contains pre-determined performance targets and payments subject to closing of the transaction as referred to in the previous paragraph. The awarded amounts became payable for 30% immediately after closing. The remaining 70% is deferred for 18 months for the CEO and CFO and for 12 months for other key staff. The costs for this incentive plan are recognised accordingly.

## 2015 remuneration Identified Staff

As of 2015 and in line with the new Identified Staff selection criteria, the Identified Staff population within LeasePlan increased from 16 to 70 positions, mostly due to the inclusion of regional management and corporate staff positions. The selection is performed and approved by the (Remuneration Committee of the) Supervisory Board on an annual basis.

With respect to the newly Identified Staff, the tables below do not include deferred remuneration granted prior to the performance year 2015.

Table 1 shows the fixed and variable remuneration and its components (direct variable remuneration in cash and PSUs and deferred variable remuneration in cash and PSUs) awarded to Identified Staff relating to the financial year 2015.

Remuneration awarded to Identified Staff relating to 2015 <i>In thousands of euros</i>	Managing Board (#4)		Corporate Senior Management (#13)		Other Identified Staff (#53)	
	Direct	Deferred and conditional	Direct	Deferred and conditional	Direct	Deferred and conditional
<b>Fixed remuneration</b>						
Cash	2,899	NA	3,593	NA	13,915	NA
<b>Variable remuneration</b>						
Cash	1,297	2,737	1,473	1,949	2,239	1,493
Non-cash instruments (PSUs)	174	116	892	595	1,992	1,328

The awarded variable remuneration remains conditional until the final payment of the deferred amounts has taken place. After that, the claw back conditions remain applicable.

Table 2 shows the actual payments in 2015 of variable remuneration to Identified Staff.

<b>Actual payments variable remuneration to Identified Staff in 2015</b>	<b>Managing Board (#4)</b>	<b>Corporate Senior Management (#13)</b>	<b>Other Identified Staff (#53)</b>
<i>In thousands of euros</i>			
Cash	1,154	1,066	45
Non-cash instruments (PSUs)	NA	842	31
Reduced through performance adjustments	0	0	0

Table 3 shows the variable remuneration that vested in 2015 and the outstanding amounts of deferred remuneration for Identified Staff. The Variable Pay Plan for Identified Staff has been in force since 2011; however as of 2015 more Identified Staff participated in this plan. The first conditional and deferred amounts vested in 2015.

<b>Total amount of outstanding (deferred) remuneration for Identified Staff in 2015</b>	<b>Managing Board (#4)</b>		<b>Corporate Senior Management (#13)</b>		<b>Other Identified Staff (#53)</b>	
	<i>Vested</i>	<i>Unvested</i>	<i>Vested</i>	<i>Unvested</i>	<i>Vested</i>	<i>Unvested</i>
<i>In thousands of euros</i>						
Cash	NA	769	NA	1,315	NA	55
Non-cash instruments (PSUs)	337	225	1,553	1,993	65	83

Table 4 shows the number of individuals being remunerated (i.e. awarded) EUR 1 million or more per financial year, for remuneration between EUR 1 million and EUR 5 million broken down into pay bands of EUR 500,000. Remuneration comprises fixed and variable compensation awarded in relation to the financial year 2015.

<b>Total number of Identified Staff remunerated 1 Mln of more</b>	<b>Aggregated number (#9)</b>
1 Mln - 1.5 Mln	5
1.5 Mln - 2.0 Mln	2
2.5 Mln - 3.0 Mln	1
3.0 Mln - 3.5 Mln	1

In 2015, there were neither severance payments, nor any 'sign-on' or any other form of guaranteed payments made.

More remuneration information can be found in:

- Remuneration Report 2015 – information about the remuneration policy and remuneration governance within LeasePlan;
- Note 8 of the consolidated Financial Statements as included in the Annual Report: total staff expenses;
- Note 34 of the consolidated Financial Statements as included in the Annual Report: Managing Board and Supervisory Board Remuneration; and
- Note 15 of the company Financial Statements as included in the Annual Report: Managing Board.



# 5 Primary risk management areas

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The Group's nine risk management areas are strategic risk, asset risk, credit risk, treasury risk (which includes interest rate, currency and liquidity risks), reputational risk, operational risk, motor insurance risk, legal and compliance risk and ICT risk. Of the Group's nine risk management areas, asset risk (which includes residual value risk), credit risk and liquidity risk (which is part of treasury risk) are considered to be primary risks.

## 5.1 Asset risk

### Definition

Asset risk is defined internally as a combination of residual value risk and risk from vehicle repair, maintenance and tyre replacement, whereby residual value risk is considered the more prominent risk. Residual value risk is defined as the exposure to potential loss at contract end due to the resale values of assets declining below the estimates made at lease inception. The risk related to vehicle repair, maintenance and tyre replacement is defined as the exposure to potential loss due to the actual costs of the services for vehicle repair, maintenance and tyre replacement (over the entire contractual period) exceeding the estimates made at lease inception. LeasePlan considers both elements under asset risk as being inextricably linked and manages asset risk accordingly.

### Policy

The Group has a robust policy in place with respect to asset risk management, based on principles developed under its risk management framework. The policy describes, inter alia, the roles and responsibilities within the Group for asset risk management, the main principles regarding asset risk pricing, the minimum standards for asset risk mitigation and the mandatory frequency of asset risk measurement and reporting.

The policy applies to all Group companies bearing residual value risk and/or risk on repair, maintenance and tyre replacement. Furthermore, as a part of the asset risk policy, all Group companies must establish a local Asset Risk Management Committee chaired by either the Managing Director or the Finance Director; all relevant disciplines involved in the asset risk management process must be represented. This committee is required to convene at least once every quarter with the primary responsibility of overseeing the adequate management of asset risks on behalf of the local management team. This includes, but is not limited to, reporting on asset risk measurements and trends in risk mitigation, residual values and vehicle repair, maintenance and tyre replacement results. The local Asset Risk Management Committee assesses asset risk exposure by taking into account both internal influences and external influences. Based on its assessment, the local Asset Risk Management committee decides on appropriate residual value estimates, vehicle repair, maintenance and tyre replacement estimates and risk mitigating measures to be applied. The local Asset Risk Management committee is responsible for informing the management team of such Group company on all relevant asset risk issues. The policy also establishes minimum standards with respect to asset risk mitigating techniques that the Group companies are expected to have in place and the reporting that must be provided to the corporate centre.

### Measurement

LeasePlan analyses asset risk throughout the term of its lease contracts: Starting at lease inception and following it through its term up to lease termination. Measuring asset risk at all three stages of lease contracts assists the Group in tracking developments with respect to asset risk elements and identifying adverse trends.

*Contract Inception* - LeasePlan reviews on a monthly and quarterly basis the contractual residual values and the pricing applied for vehicle repair, maintenance and tyre replacement of the Group companies. Any developments arising from the pricing reviews are then discussed with local and regional management.

*During Contract Life* - The Group companies measure the residual value risk and repair, maintenance and tyre replacement risk on vehicles under lease contract and report the estimated results of these exposures at lease termination to the corporate centre on a quarterly basis. LeasePlan refers to these measurements as fleet risk assessments. In many cases these measurements are calculated by means of statistical analysis (such as generalised linear models or regressions) based on the Group companies' historical vehicle sales proceeds. Estimates in respect of sales results and results from vehicle repair, maintenance and tyre replacement are made at an individual vehicle level and aggregated to portfolio level. The outcomes of these measurements are reviewed and discussed within local Asset Risk Management committees. The outcomes can also serve as a basis for the determination of any prospective depreciation adjustments for the consolidated portfolio.

*Contract Termination* - For vehicle leases terminated within the relevant monthly or quarterly reporting period, the Group monitors and reviews the termination result. Termination result is the realised sales proceeds from the sold vehicle and the actual costs from vehicle repair, maintenance and tyre replacement compared to the estimates made at lease inception and the adjustments thereto applied during the life of the lease.

The resulting two components (sales result and result on vehicle repair, maintenance and tyre replacement) are the main drivers behind LeasePlan's termination income in the Group's financial statements. On a quarterly basis, reports summarising the residual value pricing at lease inception, developments in the estimated sales result and results on vehicle repair, maintenance and tyre replacement of the unsold vehicles in the Group's portfolio (consisting of both vehicles still under lease contract and vehicles after lease termination but prior to disposal), and the actual sales results and vehicle repair, maintenance and tyre replacement results are provided for discussion at the meetings of the Group's Asset Risk Committee and are then provided to the Supervisory Board, DNB and the external auditor.

## Exposure

The Group's asset risk exposure (mainly the residual value exposure) is affected by many factors, including but not limited to, changes in economic conditions, consumer confidence, consumer preferences, exchange rates, government policies, new vehicle pricing, new vehicle sales, new vehicle brand images or marketing programs, actual or perceived quality, safety or reliability of vehicles, the mix of used vehicle supply, the levels of current used vehicle values and fuel prices. Asset risk represents one of the most significant risk exposures that the Group faces. The sum of residual values amounted to EUR 9.9 billion<sup>3</sup> as at the end of 2015, representing approximately 46% of total assets. The table below shows the amount of residual value exposure for vehicles on the Group's balance sheet as at 31 December 2015 and 2014 respectively.

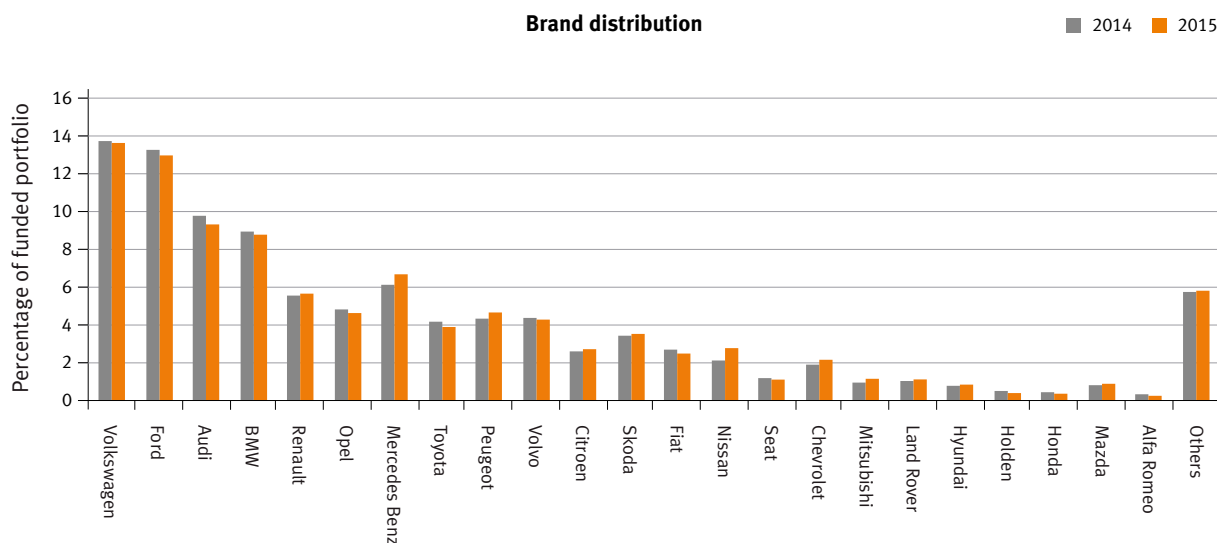
### Residual Value Exposure

*In millions of euros*

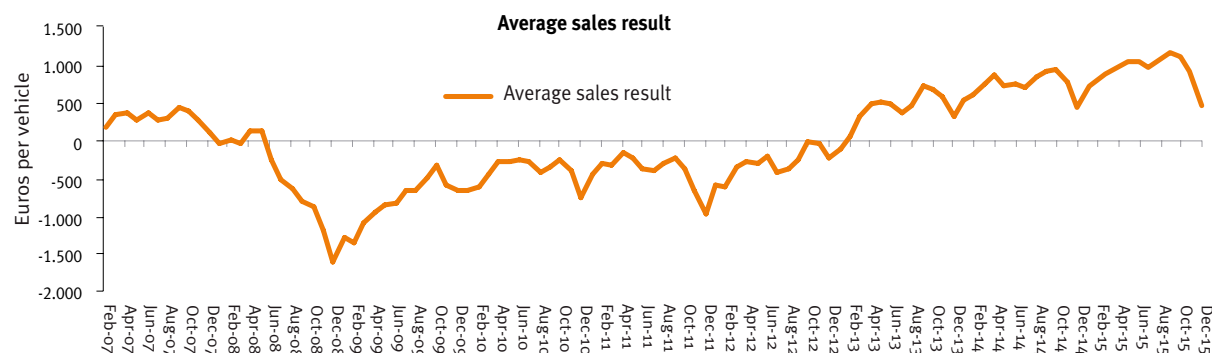
	2015	2014
Residual value	9,602,845	8,403,384

In addition to the above-mentioned on-balance residual value risk the Group has also provided off-balance residual value commitments for non-funded vehicles up to an amount of EUR 0.3 billion (2014: EUR 0.3 billion). The above table includes both operational and financial leases. The Group is therefore not effectively exposed to the entire residual value risk, since part of this represents its financial lease portfolio.

LeasePlan is currently present in 32 countries. This geographical diversification in conjunction with being an independent multibrand company with a well-diversified brand portfolio (see bar chart below), partly mitigates the risk related to residual values.



The adverse developments in the used vehicle markets worldwide (that started in 2008) has had an impact in a number of countries in which LeasePlan operates; the sales results at a Group level remained below the estimates made at lease inception up to and including early 2013. Thereafter, the sales results became positive again and continued to trend upwards during 2015, such following downwardly amended residual values (after 2008) and improved market circumstances, and a fairly stable performance in risk mitigation. The graph below presents (in euros per vehicle) a historical overview of the development of sales results (which is the difference between the net book value at termination and the actual vehicle sales proceeds achieved) from February 2007 to December 2015<sup>4</sup>.



For the full risk bearing portfolio at the end of the fourth quarter of 2015 (considering the latest trends in the used vehicle markets) the Group expects to generate positive termination results on a portfolio level across all future years.

## Mitigation

The Group has the ability to adapt pricing of residual values and vehicle repair, maintenance and tyre replacement to changed market circumstances for newly to be concluded contracts. In addition, there are other ways to mitigate asset risk. Each Group company is expected to pro-actively use the mitigating measures listed below, which are reflected in contracts with customers.

*Early termination charging:* in most cases, LeasePlan charges for losses resulting from an early termination of a contract (i.e. the difference between net book values at lease termination and actual sales proceeds). Any vehicle repair, maintenance and tyre replacement result in relation to the lease contract generally, may not be offset with the early termination charge.

<sup>4</sup> The movement at year's end 2014 is considered seasonality.

*Charging for end of contract damage:* LeasePlan assesses the wear and tear of the vehicle at the end of the contract; if such wear and tear is beyond the standards as set, it generally invoices the customer for the excessive damages.

*Mileage variation adjustments:* lease contracts typically set mileage variation limits within which LeasePlan charges mileage variation adjustments based on the mileage driven. If the mileage deviates beyond the threshold of the mileage variation limits, then a mileage variation adjustment in principle is not permitted; a recalculation should be performed on the lease contract. The policy for Group companies recommends separate mileage variation adjustment limits for different cost components (such as depreciation, repair and maintenance, tyres and replacement vehicle service) as well as a prudent approach in case of under mileage.

*Recalculation:* lease contracts typically allow for recalculation during the life of the lease contract of the contractual terms and mileage when the actual mileage of a vehicle exceeds the contractually agreed mileage variation limits.

*Informal contract extensions:* extensions are typically informal when a vehicle exceeds the contractually agreed duration and/or mileage without formal notice or lease contract extension. Informal extensions are to be applied only when additional income on the sale of vehicles outweighs the additional costs related to RMT.

*Minimum settlement account:* under some of the contracts (open calculation) with customers, if the settlement result (being the sum of sale results and results on services for vehicle repair, maintenance and tyre replacement) is positive, LeasePlan shares the difference with the customer. However, if this settlement result is negative, the customer is not charged for the difference. Under these contracts LeasePlan is only exposed to downside risk and therefore, in general, the Group requires a minimum of 10 vehicles in final settlement per year so that any possible negative settlement result on an individual vehicle level can be offset against any possible positive settlement result on an individual vehicle level for that customer, if appropriate.

*Governmental policy changes:* the Group negotiates its contracts in such a manner that it is entitled to pass on any costs resulting from governmental policy changes.

LeasePlan measures the effectiveness and impact of the main risk mitigating measures on a monthly, quarterly and annual basis.

## Capital requirements

On 1 January 2014 the CRR/CRD IV regime became applicable. With the adoption of this regime, the 1/t formula has been applied for risk-weighting of the residual value of the portfolio for the majority of the Group's assets; the regulatory capital related to residual values amounts to EUR 465 million as at the end of 2015. This amount is included in the capital requirements amounting to EUR 680 million calculated for credit risk as shown in section 5.2, for all lease portfolios. Under Pillar 2, the Group calculates internally required capital different from the methodology applied under regulatory requirements for Pillar 1. The methodology used under Pillar 2 assumes the residual value exposure to be a credit risk during the duration of the contract. Furthermore, asset risk capital is calculated to cover for possible losses when the vehicles are returned at contract maturity.

Starting with 2012 the Pillar 2 capital calculated and held for asset risk was determined based on a Value at Risk (VaR) approach. As at the end of 2015, the internal capital calculated and held for asset risk was considered sufficient to cover a stressed scenario reflecting market circumstances similar to the year 2009, such with an outlook of one year. The model in use is currently subject to review and change. The Group performs stress testing as part of the quarterly fleet risk assessment exercises on a Group level. The outcome of the stress testing is used as a benchmark for the Pillar 2 capital held for asset risk. A one percentage point movement in sales proceeds versus original list prices could lead to a EUR 57 million (before tax) movement in estimated termination income for the year 2015. In respect of the widely published vehicle emission issue of our ultimate 50% shareholder Volkswagen AG, we have to date not seen any significant impact materialising in respect of the residual values of our vehicles or the demand of certain types of our cars in the second hand car market.

## 5.2 Credit risk

### Definition

Credit risk is the risk that a counterparty will be unable to fulfil its financial obligations when due. The Group is exposed to credit risk for vehicles leased to counterparties through both receivables due under the lease and the book value of vehicles. The credit risk of the book value of vehicles is mostly mitigated by the sales proceeds of these vehicles. In addition, the Group is exposed to credit risk originating from its banking and treasury activities, which includes deposits placed with banks or other financial institutions and hedging instruments, such as derivatives and reinsurance activities. Finally, the Group is exposed to credit risk as a result of insurance activities as well as to rebates and bonuses to be received from vehicle manufacturers and other suppliers.

### Policy

The Group's credit risk policy seeks to regulate the credit risk management limits for Group companies. While credit risk appetite is defined on a consolidated level, under its credit risk policy, Group companies define their risk appetite and their risk tolerance levels for counterparty and concentration credit risk, which is then monitored at a Group level. Group companies have a local credit committee and a local credit risk management function with authority to accept exposures from counterparties up to a certain level of exposure, whereby the authority level of risk taking depends on the size of the local portfolio, the characteristics of the local portfolio and the proven track record of the members of the local credit committee and local credit risk management organisation. The Group distinguishes in its policies and portfolios between corporate clients, retail clients, governments, banks and others. In this respect, retail clients are defined as clients with a vehicle fleet with an investment value not exceeding EUR 1 million with which there is no active commercial relationship. Except for retail customers (which are assessed whenever a credit application is received) the credit risk of all its counterparties is assessed at least once a year. If the credit risk of an approved counterparty exceeds the local credit risk authorisation level, then credit approvals for such counterparty are sent to the corporate centre for final decision. All Group companies use the same global credit risk management systems. Each Group company is required to maintain a special attention list and a watch list for corporate customers, which are based on internal rating grades and other available information. These lists are reviewed in regular meetings by the credit committees. Credit risk exposures on companies included in these lists are monitored on a regular basis by the respective risk management teams on both Group company and Group level. With regard to retail customers, who in general pay by direct debit and depending on the credit quality are required to pay upfront deposits, strict payment monitoring is in place. In case of arrears, measures are taken to mitigate potential credit losses. A qualitative analysis of the Group's total credit exposures, defaults and losses is reported on a quarterly basis to the Credit Risk Committee. For the credit risks inherent to treasury operations, the Group established specific policies, among others, defining counterparties with which transactions can be concluded and limits for counterparties. The limits for a single counterparty are divided into a number of sublimits based on the type of transaction such as deposits, financial instruments or other types of transactions. The limits and their usage are regularly reviewed by the Credit Risk Committee. Furthermore, amounts outstanding are closely monitored seeking to ensure that deposited funds can be transferred as soon as possible in case of an increase in counterparty risk. The Group has also put in place acceptance criteria for reinsurance of motor insurance risks.

### Measurement

Effective 1 December 2008, the Group implemented Advanced Internal Rating Based ("AIRB") models for calculating the regulatory capital requirement for credit risk for its corporate fleet. Effective 1 January 2014 the Group implemented AIRB models for the retail portfolios in the United Kingdom and the Netherlands. The models for credit risk relate especially to the determination of:

- *Probability of default* - being the likelihood of the default of a client in the next 12 months (expressed in %).
- *Loss given default* - being the loss the Group expects to incur at the moment of a default (expressed in %).
- *Exposure at default* - is the expected amount the Group is exposed to when a client goes into default.
- *Remaining maturity* - the contractual remainder of the lease contract.

The table below shows the Group's aggregate credit risk exposure by exposure class and approach. The characteristics of the credit risk exposure will be further disclosed in the respective sections for probability of default, loss given default, exposure at default and remaining maturity.

As at 31 December, In thousands of euros	2015			2014		
	AIRB	Standardised	Total	AIRB	Standardised	Total
<b>Exposure class</b>						
Corporates	12,469,034	333,995	12,803,029	11,420,252	253,319	11,673,571
<i>of which SME</i>	<i>1,278,204</i>	<i>5,807</i>	<i>1,284,011</i>	<i>1,325,154</i>	<i>5,991</i>	<i>1,331,145</i>
Retail	1,583,961	1,431,316	3,015,277	1,335,990	1,132,142	2,468,132
<i>of which SME</i>	<i>118,565</i>	<i>158,091</i>	<i>276,656</i>	<i>123,935</i>	<i>166,528</i>	<i>290,463</i>
Governments	-	546,960	546,960	-	497,070	497,070
<i>of which Central Governments and Central Banks</i>	<i>-</i>	<i>225,986</i>	<i>225,986</i>	<i>-</i>	<i>208,010</i>	<i>208,010</i>
Banks	-	254,121	254,121	-	205,147	205,147
Other	-	442,332	442,332	-	277,133	277,133
<b>Total</b>	<b>14,052,995</b>	<b>3,008,724</b>	<b>17,061,719</b>	<b>12,756,242</b>	<b>2,364,811</b>	<b>15,121,053</b>
<i>of which SME</i>	<i>1,396,769</i>	<i>163,898</i>	<i>1,560,667</i>	<i>1,449,089</i>	<i>172,519</i>	<i>1,621,608</i>

The exposure class "Other" represents in 2014 differences between local source and reporting data with regard to amongst others accounting and timing. In 2015 it also includes the acquired portfolio of Exelease for an amount of EUR 45 million.

#### Default definition in use

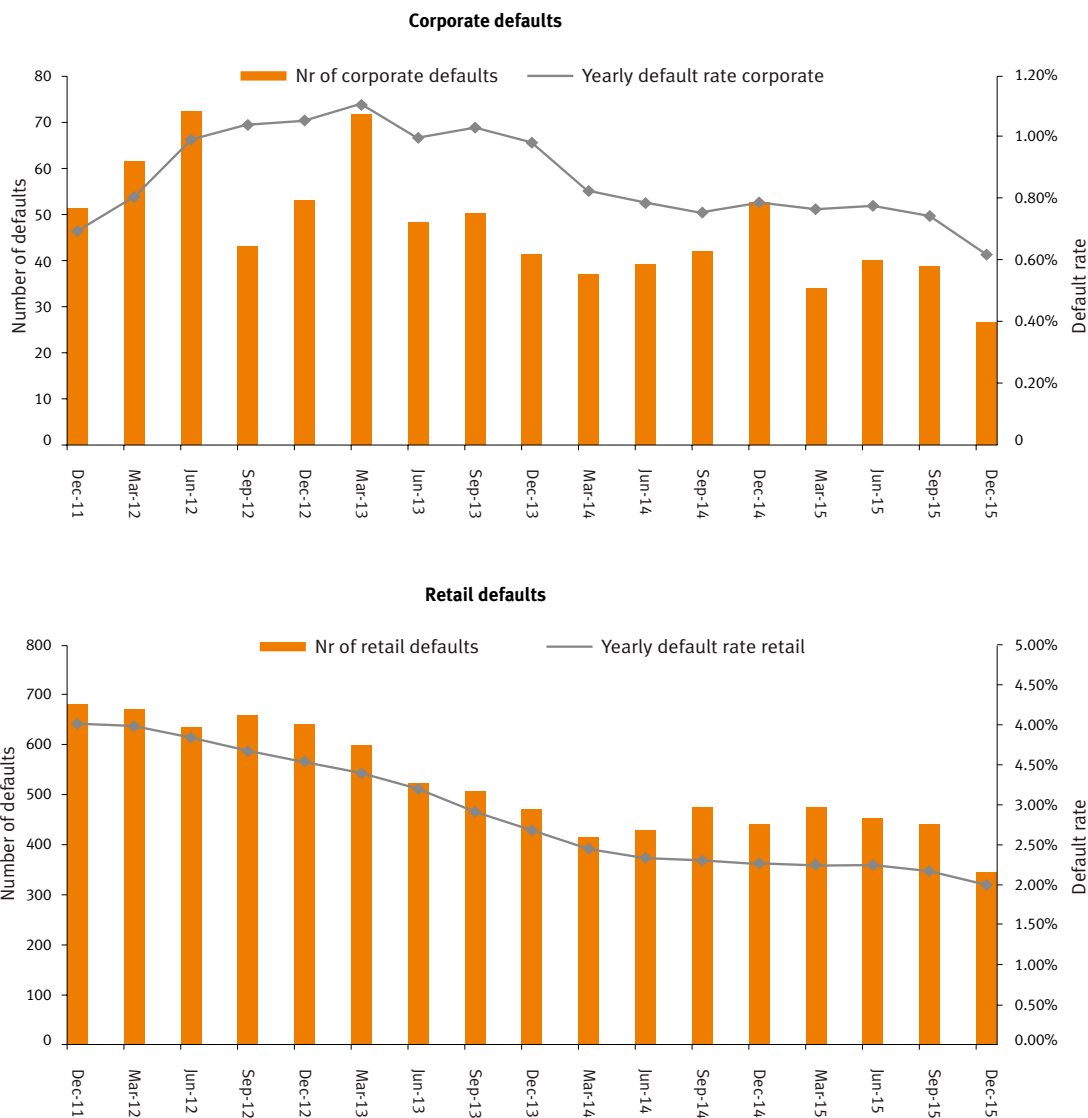
For purposes of assessing, recognising and reporting defaults, the Group defines a default as:

Any customer that is unable to fulfil its obligations (irrespective of the amount involved or the number of days outstanding) and when customers are over 90 days in arrears and local judgment so determines that there is a reasonable chance that the amount will not be collected.

The local judgment criterion is the result of an internal assessment with regard to arrears in order to establish whether the customer is unable to pay. The local judgment criterion is used to avoid disputes with counterparties being reported as defaults.

The Group monitors defaults on an ongoing basis with reports generated for the Credit Risk Committee and the Supervisory Board on a quarterly basis. As at 31 December 2015, the number of corporate defaults reported over the year 2015 was lower than in 2014. In 2014 the Group changed the definition of the yearly default rate. For 2014 the Group has calculated the yearly default rate by dividing the number of defaults over the previous four quarters at quarter end by the number of performing counterparties at quarter end one year ago. In 2013 the definition of the yearly default rate was equal to the number of defaults over the previous four quarters at quarter end divided by the average number of clients for the same period. The change in definition was made to align to the definition as included in the CRR. The yearly default rate for 2015 was 0.62% for the corporate fleet as at 31 December 2015 (0.80% as at 31 December, 2014). The yearly default rate for 2015 was 2.01% for the retail fleet as at 31 December 2015 (2.27% as at 31 December 2014).

The two graphs on the next page show the number of defaults by quarter (at quarter-end) and the yearly default rate for corporate and retail customers for the period from the last quarter of 2011 through 2015.



As a consequence of the Group’s local judgment criterion, the probability of default of AIRB counterparties is lower than when applying a default definition solely based on a definition of default as being over 90 days past due (as per CRR/CRD IV definition) whereas the loss given default of corporate counterparties is somewhat higher.

### Probability of default (“PD”)

The Group assesses the probability of default of AIRB counterparties using internal rating tools tailored to the various categories of such counterparties. The Group’s internal rating system for corporate counterparties is segmented into fourteen non-default rating classes. The Group’s rating scale reflects the range of default probabilities defined for each rating class and as the assessment of the corporate counterparties’ probability of default changes the Group may adjust its exposure between classes. These internally developed tools combine statistical analysis with in-house judgment and are compared with externally available data when possible. The Group has internal scoring systems in place for retail counterparties for the retail portfolios in the United Kingdom and the Netherlands.

The rating and scoring tools are regularly reviewed and are renewed when required under the Group’s governance framework. This includes monitoring on a quarterly basis whether the performance of the models meets internal and external requirements. All models are validated by an external audit firm other than the firm that audits the annual accounts. On the next page a table showing the Group’s internal ratings scale compared with external ratings.

Group's rating	Description of the grade	External rating: Standard & Poor's equivalent
1	Prime	AAA/AA-
2A	Very Strong	A+
2B	Strong	A
2C	Relatively Strong	A-
3A	Very Acceptable	BBB+
3B	Acceptable	BBB
3C	Relatively Acceptable	BBB-
4A	Very Sufficient	BB+
4B	Sufficient	BB
4C	Relatively Sufficient	BB-
5A	Somewhat Weak - Special Attention	B+
5B	Weak - Special Attention	B
5C	Very Weak - Watch	B-
6A	Sub-Standard - Watch	CCC+/C

The ratings of Standard & Poor's shown in the table above are mapped to the Group's rating classes based on the long-term average default rates for each external rating. Observed defaults by rating category vary year on year, especially over an economic cycle. External rating agencies, their rating framework and as a consequence their assessment of institutions could be subject to change which may impact any of the Group's models, risk appetite, risk tolerance levels or internal ratings, which are set to such external ratings.

The Group assigns a default probability to each rating and score grade based on historical default data. The table below summarises the probability of default ranges of the Group's credit risk exposure in the lease contract portfolio:

<i>As at 31 December, In thousands of euros</i>	<b>2015</b> Credit risk exposure	<b>2014</b> Credit risk exposure
<b>PD range</b>		
0.00 to < 0.15	7,410,604	6,789,876
0.15 to < 0.25	2,068,111	1,770,426
0.25 to < 0.35	-	-
0.35 to < 0.50	1,503,635	1,475,429
0.50 to < 0.75	813,229	742,822
0.75 to < 1.35	518,408	440,368
1.35 to < 2.50	235,716	206,675
2.50 to < 5.50	508,077	521,551
5.50 to < 10.00	283,542	272,806
10.00 to < 20.00	454,648	348,513
20.00 to < 100.00	240,635	170,902
100.00 (Default)	16,390	16,874
<b>AIRB Approach</b>	<b>14,052,995</b>	<b>12,756,242</b>
Externally rated	728,466	637,731
Unrated	2,280,258	1,727,080
<b>Standardised Approach</b>	<b>3,008,724</b>	<b>2,364,811</b>
<b>Total</b>	<b>17,061,719</b>	<b>15,121,053</b>



The average exposure weighted PD estimate as at end 2015 is 0.15% (2014: 0.13%) for the lease contract portfolio. The actual default rates for the exposure classes Corporate and Retail in 2015 have been significantly lower.

For the application of probability of default in calculating capital requirements a distinction should be made between Pillar 1 and Pillar 2. According to Pillar 1 regulation, the residual values in the Group's credit risk exposure are subject to a separate risk weighting calculation (depending on the remaining maturity of the contract) than the future lease payments. As a result, under Pillar 1, probability of default is only used for the calculation of risk weight of future lease payments. Under Pillar 2, these are applied to the full counterparty exposure.

The Group uses ratings from external rating agencies for calculating the risk weight of the exposure classes Governments and Banks which comprise 4.7% of the total credit risk exposure.

The overview below shows the split of counterparty exposures between future lease payments and residual values in the contracts and their risk weights under Pillar 1. As per above, the calculation of risk weight for residual values is based on the remaining maturity of the underlying lease contract, whereby a shorter remaining maturity results in a higher risk weight. Since the average remaining maturity of lease contracts is approximately two years, residual values have a relatively high risk weight when compared with the risk weight of future lease payments.

As at 31 December, In thousands of euros	2015			2014*		
	Credit risk exposure	Risk weight	Risk weighted assets	Credit risk exposure	Risk weight	Risk weighted assets
Future lease payments	7,458,874	31.72%	2,366,209	6,717,669	32.59%	2,189,524
Residual value	9,602,845	63.94%	6,139,809	8,403,384	62.75%	5,272,966
<b>Total</b>	<b>17,061,719</b>	<b>49.85%</b>	<b>8,506,018</b>	<b>15,121,053</b>	<b>49.35%</b>	<b>7,462,490</b>

\* Aligned with Annual Report 2014

#### Loss Given Default ("LGD")

LGD is the loss the Group incurs as the result of a default or the expected loss the Group would incur as a result of a default. LGD is expressed as the percentage loss of the Group's exposure at the time the counterparty is declared in default. LGD typically varies by country and transactional features, such as type of leased vehicle.

LGD expectations are composed by using historical default data (gathered by the Group's subsidiaries in a global default database). These expectations are calculated separately for each collateral type (cars and vans, trucks and equipment) and for each country in which the Group is active.

The table on the next page sets forth the average exposure weighted LGD estimate for AIRB counterparties at the end of 2015 and 2014. These figures include clients classified as retail, government, and banks for which there are no approved internal risk models. Therefore, in the table below only an effective LGD is disclosed for the AIRB portfolio. Most clients (as part of the standardised approach) are rated by external rating agencies and are benchmarked against those.

As at 31 December, In thousands of euros Exposure class	2015				2014			
	AIRB	Effective	Standardised	Total	AIRB	Effective	Standardised	Total
Corporates	12,469,034	27.58%	333,995	12,803,029	11,420,252	28.50%	253,319	11,673,571
Retail	1,583,961	23.88%	1,431,316	3,015,277	1,335,990	24.42%	1,132,142	2,468,132
Governments	-	-	546,960	546,960	-	-	497,070	497,070
Banks	-	-	254,121	254,121	-	-	205,147	205,147
Other	-	-	442,332	442,332	-	-	277,133	277,133
<b>Total</b>	<b>14,052,995</b>	<b>27.16%</b>	<b>3,008,724</b>	<b>17,061,719</b>	<b>12,756,242</b>	<b>28.08%</b>	<b>2,364,811</b>	<b>15,121,053</b>

The average exposure weighted LGD at end 2015 is fairly stable compared to end 2014. The lower average exposure weighted LGD for the retail portfolio is the result of a stricter monitoring on trade receivables. The actual loss rates in 2015 have been lower.

### Exposure at default (“EAD”)

The original risk exposure is derived from the remaining amortising book value of lease contracts and arrears. The conversion factor (i.e. the ratio of the currently undrawn amount of a commitment that will be drawn and outstanding at default to the currently undrawn amount of the commitment) for the EAD is 1.0 of the original credit risk exposure. The main driver for this conversion factor is that in general the Group has no obligation towards counterparties to execute new orders at any time.

### Remaining maturity

The exposure weighted remaining maturity as shown below is based upon residual contractual maturity which is calculated per single object and aggregated on a total consolidated level and includes all portfolios:

As at 31 December, In thousands of euros Exposure class	2015				2014			
	AIRB	Standardised	Total	Maturity (in years)	AIRB	Standardised	Total	Maturity (in years)
Corporates	12,469,034	333,995	12,803,029	1.98	11,420,252	253,319	11,673,571	1.92
Retail	1,583,961	1,431,316	3,015,277	2.07	1,335,990	1,132,142	2,468,132	1.99
Governments	-	546,960	546,960	2.27	-	497,070	497,070	2.02
Banks	-	254,121	254,121	1.99	-	205,147	205,147	1.80
Other	-	442,332	442,332	-	-	277,133	277,133	-
<b>Total</b>	<b>14,052,995</b>	<b>3,008,724</b>	<b>17,061,719</b>	<b>2.01</b>	<b>12,756,242</b>	<b>2,364,811</b>	<b>15,121,053</b>	<b>1.94</b>

### Exposure

In accordance with the CRR/CRD IV regime, the Group measures its credit risk items in the following categories: exposure classes, geographic segmentation, industry segmentation and client concentration (single customers and Groups of customers). The Group’s credit risk exposure presented below differs in some areas from the credit risk exposure as presented in the Audited Consolidated Financial Statements due to certain accounting principles. The credit risk exposure presented below is divided by exposure classes, while in the Consolidated Financial Statements the credit risk exposure is reflected in two separate items based on the accounting classification of the lease, as either a financial or operational lease. The two balance sheet items reflecting the credit risk exposure related to leasing exposures in the Audited Consolidated Financial Statements are:

- Amounts receivable under finance lease contracts
- Trade receivables
- Assets classified as held-for-sale

Both items are part of “Receivables from clients” and “Property and equipment under operational lease and rental fleet”.

The total credit risk exposure with regard to the leasing portfolio as distributed in the Consolidated Financial Statements is shown in the following table:

<i>As at 31 December, In thousands of euros</i>	<b>2015</b>	<b>2014</b>
Amounts receivable under finance lease contracts	2,787,137	2,430,306
Property and equipment under operational lease and rental fleet	14,261,517	12,681,312
Assets classified as held-for-sale	13,065	9,437
<b>Total lease portfolio</b>	<b>17,061,719</b>	<b>15,121,053</b>
Trade receivables	522,375	521,820
<b>Total credit risk exposure</b>	<b>17,584,094</b>	<b>15,642,873</b>

The trade receivables under AIRB approach amount to EUR 391,939 (74% of total). Considering the relative low amount of Trade receivables, all tables and amounts mentioned in this chapter are related to the Total lease portfolio amount only (except for table: 10 largest credit risk exposures).

The amounts above represent the Group's total on-balance sheet exposure to counterparties with respect to lease contracts as at the specified dates. In the remainder of this section, further information on these credit risk exposures is provided.

### Credit risk exposure by exposure classes and approach

The Group applies AIRB models for credit risk to corporate counterparty exposures and retail exposures in the United Kingdom and the Netherlands. For government, bank and remaining retail customers' counterparty exposures, the Group applies the standardised approach which prescribes fixed percentages for risk weighting depending on characteristics and conditions of the exposure; as development of internal models for these exposure classes is not cost-effective based on the Group's relatively low exposures to those counterparties. The table below summarises the external credit ratings of the counterparties of the financial assets as at 31 December, 2015 and 2014, except for the lease contract portfolio which includes both financial assets (financial leases) and non-financial assets (operational leases) as the credit rating is performed on the total lease contract portfolio.

<i>As at 31 December, In thousands of euros</i>	<b>2015</b>			<b>2014</b>		
<b>External rating</b>	<b>Lease contract portfolio</b>	<b>Derivative financial instruments</b>	<b>Receivables from financial institutions</b>	<b>Lease contract portfolio</b>	<b>Derivative financial instruments</b>	<b>Receivables from financial institutions</b>
AAA to AA-	952,360	51,252	24,015	938,862	69,228	375,918
A+ to A-	4,682,827	67,294	278,218	4,241,804	110,053	825,031
BBB+ to BBB-	5,972,454	47,539	58,942	5,438,171	3,742	9,556
BB+ to BB-	1,480,016	-	2,245	1,306,605	-	155
B+ to B-	99,099	-	-	166,437	-	6,148
CCC+ to C	2,883	-	-	9,537	-	606
At default	7,861	-	-	12,580	-	-
Internally scored*	1,583,961	-	-	1,335,990	-	-
Unrated	2,280,258	-	5,510	1,671,067	-	5,415
<b>Total</b>	<b>17,061,719</b>	<b>166,085</b>	<b>368,930</b>	<b>15,121,053</b>	<b>183,023</b>	<b>1,222,829</b>
<b>Total risk exposure</b>			<b>17,596,734</b>			<b>16,526,905</b>

\* Internally scored relates to AIRB retail counterparties in the United Kingdom and the Netherlands. Unrated consists of retail portfolios under the Standardised Approach.

#### *Other credit risk exposures*

In addition to the Group's exposure to credit risk in the leasing of vehicles, the Group is also exposed to credit risk due to the use of derivative financial instruments and cash being deposited with other banks. Both credit risks arising from the central treasury organisation are controlled by setting specific nominal limits for the limited number of financial institutions that such transactions may be concluded with and the requirement of minimal external credit ratings that must be assigned to such counterparties.

*Credit risk exposure by exposure class and geography*

The table below shows the credit risk exposure distribution by exposure class and by geography of the lease contract portfolio based on the geographical location of the assets as at 31 December 2015.

Distinction is made among European Union's euro-zone, European Union's non-euro-zone and the rest of the world:

- The "European Union – euro zone" segment contains the Group companies in Austria, Belgium, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, the Netherlands, Portugal, Slovakia and Spain.
- The "European Union – non-euro zone" segment contains the Group companies in Czech Republic, Denmark, Hungary, Poland, Romania, Sweden, and the United Kingdom.
- The "Rest of the world" segment contains the Group companies in Australia, Brazil, India, Mexico, New Zealand, Norway, Russia, Turkey, Switzerland and the United States of America.

As at 31 December,  
In thousands of euros

Exposure class	European Union (euro)	European Union (non euro zone)	Rest of the world	Total	Percent of Total exposure
Corporates	7,127,590	2,284,253	3,391,186	12,803,029	75%
Retail	1,584,381	1,353,271	77,626	3,015,277	18%
Governments	188,193	149,928	208,838	546,960	3%
Banks	169,435	47,899	36,787	254,121	1%
Other	253,940	97,549	90,843	442,332	3%
<b>Total as at 31 December 2015</b>	<b>9,323,539</b>	<b>3,932,901</b>	<b>3,805,280</b>	<b>17,061,719</b>	<b>100%</b>
Percentage of total as at 31 December 2015	55%	23%	22%	100%	
<b>Total as at 31 December 2014</b>	<b>8,551,901</b>	<b>3,253,866</b>	<b>3,315,286</b>	<b>15,121,053</b>	
Percentage of total as at 31 December 2014	57%	22%	22%	100%	

The largest credit risk exposure is in the United Kingdom (14.8%).

*Credit risk exposure by industry*

Credit risk exposure is broken down according to the industry segment in which the counterparties have their major business activity and by the type of counterparty (corporate, retail, governments, banks and other).

The table on the next page shows the breakdowns as at 31 December 2015.

## Distribution by exposure class and industry type

As at 31 December,  
In thousands of euros

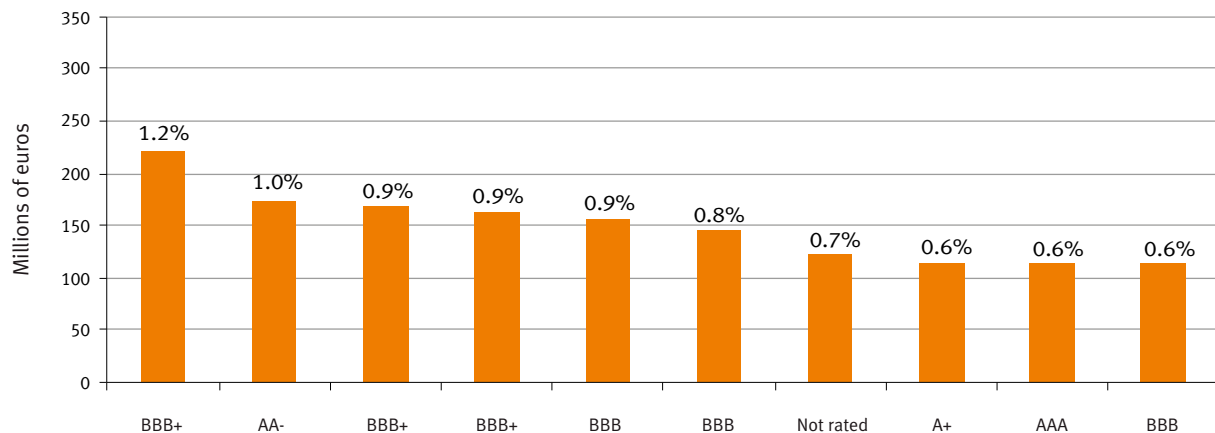
	Corporates	Corporates of which SME	Retail	Retail of which SME	Governments	Banks	Other	Total	2015	2014
Services	2,139,319	334,997	708,594	73,966	-	-	-	2,847,913	17%	17%
Consumer Durables	2,144,818	273,883	356,976	64,547	-	-	-	2,501,794	15%	15%
Capital Goods	1,903,283	252,126	239,989	47,090	-	-	-	2,143,271	13%	13%
Construction and Infrastructure	951,963	59,212	307,816	17,560	-	-	-	1,259,780	7%	7%
Chemicals	996,297	47,161	37,955	8,003	-	-	-	1,034,251	6%	6%
Technology	824,800	68,607	73,448	13,770	-	-	-	898,249	5%	5%
Transport & Logistics	532,382	25,485	85,676	5,918	-	-	-	618,059	4%	4%
Banks and financial intermediation	289,960	45,263	66,469	7,341	-	254,121	-	610,551	4%	4%
Other	1,601	-	151,205	1,048	-	-	442,332	595,138	3%	2%
Food Beverages and Tobacco	565,120	26,156	29,922	4,311	-	-	-	595,042	3%	4%
Public Administration	-	-	-	-	546,960	-	-	546,960	3%	3%
Private Individuals	2,853	-	491,723	-	-	-	-	494,576	3%	2%
Utilities	446,096	12,502	16,607	1,245	-	-	-	462,703	3%	3%
Retail	284,258	28,605	89,771	4,657	-	-	-	374,029	2%	2%
Health Care	237,796	20,869	56,153	2,906	-	-	-	293,950	2%	2%
Telecom	260,911	9,894	14,709	1,695	-	-	-	275,620	2%	2%
Insurance and Pensionfunds	244,327	5,661	27,615	1,044	-	-	-	271,942	2%	2%
Natural Resources	184,667	6,915	24,396	3,239	-	-	-	209,063	1%	1%
Real Estate	157,981	29,730	49,254	4,533	-	-	-	207,236	1%	1%
Automotive	187,495	6,766	17,329	2,551	-	-	-	204,824	1%	1%
Diversified-Others	121,512	13,698	77,080	4,736	-	-	-	198,592	1%	1%
Oil & Gas	123,060	792	5,319	163	-	-	-	128,379	1%	1%
Media	79,537	7,336	22,632	2,434	-	-	-	102,169	1%	1%
Leisure and tourism	40,131	3,800	36,643	2,342	-	-	-	76,775	0%	0%
Agriculture Forestry and Fishing	52,972	2,338	21,867	1,355	-	-	-	74,839	0%	0%
Building Materials	29,890	2,213	6,127	202	-	-	-	36,017	0%	0%
<b>Total as at 31 December 2015</b>	<b>12,803,029</b>	<b>1,284,011</b>	<b>3,015,277</b>	<b>276,656</b>	<b>546,960</b>	<b>254,121</b>	<b>442,332</b>	<b>17,061,719</b>	<b>100%</b>	-
<b>Total as at 31 December, 2014</b>	<b>11,673,571</b>	<b>1,331,145</b>	<b>2,468,132</b>	<b>290,463</b>	<b>497,070</b>	<b>205,147</b>	<b>277,133</b>	<b>15,121,053</b>	-	<b>100%</b>

### Counterparty concentration

The Group's 100 largest leasing counterparties or Groups of counterparties represented 31% (2014: 32%) of the consolidated book value of the total lease portfolio, as at 31 December 2015. The Group believes the concentration risk in the consolidated client portfolio for lease contracts is limited as the largest leasing counterparty represents 1.2% (2014: 1.2%) of the consolidated book value of the total lease portfolio or 1.6% of the risk-weighted assets as at 31 December 2015.

The graph below highlights the 10 largest on-balance sheet credit risk exposures, including both financial counterparties and lease counterparties, both in millions of euros and as a percentage of total on-balance sheet credit risk exposures.

## The 10 largest credit risk exposures



## Past due, provisions and impairment

The maturity analysis is as follows:

As at 31 December,  
In thousands of euros

	2015	2014
Three months or less	704,191	689,569
Longer than three months, less than a year	387,175	369,268
Longer than a year, less than five years	2,137,148	1,816,933
Longer than five years	80,998	76,356
<b>Balance as at 31 December</b>	<b>3,309,512</b>	<b>2,952,126</b>

Receivables from clients are individually assessed on indications for impairment. The sources for such indications can be internal (such as internal credit rating/score, payment behaviour and receivable ageing) or external (such as external credit ratings and solvency information). Impairment is recognised when collection of receivables is at risk and when the recoverable amount is lower than the carrying amount of the receivable, also taking into account cash collateral and the fact the Group retains legal ownership of the leased asset until transfer of such ownership at the end of the lease contract. Receivables from clients less than 90 days past due are not considered to be impaired, unless other information is available to indicate the contrary.

When a leasing client is considered to be in default, the Group calculates its exposure to such client by aggregating the outstanding invoices to that client and the book value of the vehicles currently under lease contracts for such client. The estimated sales proceeds of the vehicles under lease at the time of the default, instead of at the originally scheduled lease termination, are then deducted from the exposure at default to arrive at a provision amount. In general such exposure at default is intended to fully cover the expected loss. The Group individually assesses receivables from clients (mainly lease rentals that have become payable) for indications of impairment. Receivables from clients impaired and the allowance for impairment were as follows:

As at 31 December,  
In thousands of euros

	2015	2014
<b>Impaired loans and receivables from clients</b>	<b>95,786</b>	<b>91,973</b>
Provision on clients provided for	84,911	83,805
Incurring but not reported loss provision	6,000	5,355
<b>Total allowance for impairment</b>	<b>90,911</b>	<b>89,160</b>

The movement in impairment on receivables is as follows:

<i>As at 31 December, In thousands of euros</i>	<b>2015</b>	<b>2014</b>
<b>Balance as at 1 January</b>	<b>89,160</b>	<b>86,262</b>
Net impairment charge	23,112	19,709
Receivables written off during the year as uncollectable	-20,687	-16,924
Exchange rate differences	-263	113
Reclassification to assets held-for-sale	- 411	-
<b>Balance as at 31 December</b>	<b>90,911</b>	<b>89,160</b>

The Group assessed the levels of forbearance activities. Considering the asset backed nature and relatively short duration of the lease contracts the level of forbearance activities is not material. This is further supported by the limited levels of credit losses the Group experiences.

#### *Loans to associates and jointly controlled subsidiaries*

Credit risk for the Group also arises on lending to associates and jointly controlled companies. The underlying business of the respective associates and jointly controlled companies is very similar to the core activities conducted through wholly owned Group companies. In shareholder agreements the Group has agreed with its respective partners the ability to provide debt funding under specific credit documentation. Such provision of credit is committed and established limits are reviewed regularly. In the control of its investments in associates and jointly controlled entities, the Group also monitors and manages its credit exposures to such entities. As at 31 December 2015 the following exposures existed on associates and jointly controlled activities:

<i>As at 31 December, In thousands of euros</i>	<b>2015</b>	<b>2014</b>
	<b>Outstanding notional</b>	<b>Outstanding notional</b>
<b>Counterparty</b>		
LPD Holding A.Ş., Turkey	-	144,538
Please S.C.S., France	102,800	96,500
LeasePlan Emirates Fleet Management - LeasePlan Emirates LL, United Arab Emirates	-	25,317
Overlease S.r.L., Italy	525	1,775
Excelease S.A., Belgium	-	22,000
<b>Total</b>	<b>103,325</b>	<b>290,130</b>

## Mitigation

LeasePlan applies unfunded credit protection by using third party financial guarantees, liability statements and letters of comfort mainly from parent or other Group companies. The table below shows the distribution of the protected exposure:

<i>In thousands of euros</i>	<b>Financial guarantees</b>	<b>Other</b>	<b>Total</b>	<b>% of total exposure</b>
Corporates	2,248,856	378,835	2,627,691	20.5%
Retail	6,417	331	6,748	0.2%
Banks	32	751	783	0.3%
<b>Total</b>	<b>2,255,305</b>	<b>379,917</b>	<b>2,635,222</b>	<b>15.4%</b>

The capital impact of this credit risk mitigation is approximately EUR 39 million.

The Group is exposed to credit risk for vehicles leased to counterparties through both receivables due under the lease and the book value of vehicles. The credit risk of the book value of vehicles is mostly mitigated by the sales proceeds of these vehicles. Depending on the size and the quality of the client, additional risk mitigating measures are taken such as the requirement of parent company guarantees, bank guarantees, down payments

or deposits or similar risk mitigation instruments. Furthermore, a significant part of the Group's clients pay by direct debit. If a direct debit payment is denied, it is often an early indicator of a possible increase in credit risk. In such cases additional risk mitigating measures may be taken. In addition to these measures, each Group company also maintains a watch list and a special attention list of corporate customers based on the internal risk indicators specific to the Group company's portfolio profile and geographical location. The Group monitors developments in the companies placed on such lists.

The credit risks inherent in the Group's treasury activities, and corresponding exposures to banks with which the Group places deposits or arrange derivative financial instruments, are mitigated by internal policies, rules and guidelines that set limits on the banks with which transactions can be concluded and the maximum amount of business that can be concluded with a single bank. The limits for a single bank are split into a number of sub-limits based on the type of business, such as deposits, financial instruments or other types of transactions. These limits are regularly reviewed by the Credit Risk Committee. Furthermore, actual outstanding amounts are closely monitored to ensure that deposited funds can be transferred to other parties as soon as possible in case of increases in counterparty risk.

## Capital requirements

The regulatory capital requirement is calculated according to CRR/CRD IV regime using the following formula "Total risk exposure x Risk weight x 8%". The following table shows the minimum capital requirement for the Group's credit risk exposure of leased assets:

As at 31 December, In thousands of euros Exposure class	2015				2014			
	Exposure	Average risk weight	Risk weighted assets	Regulatory capital requirement	Exposure	Average risk weight	Risk weighted assets	Regulatory capital requirement
<b>AIRB Approach</b>								
Corporates	12,469,034	44.75%	5,579,610	446,369	11,420,252	44.99%	5,138,149	411,052
Retail	1,583,961	58.03%	919,131	73,530	1,335,990	55.60%	742,774	59,422
<b>Subtotal</b>	<b>14,052,995</b>	<b>46.24%</b>	<b>6,498,741</b>	<b>519,899</b>	<b>12,756,242</b>	<b>46.10%</b>	<b>5,880,923</b>	<b>470,474</b>
<b>Standardised Approach</b>								
Corporates	333,995	74.52%	248,909	19,913	253,319	74.11%	187,744	15,019
Retail	1,431,316	63.75%	912,476	72,998	1,132,142	68.63%	777,030	62,162
Governments	546,960	44.94%	245,801	19,664	497,070	46.79%	232,595	18,608
Banks	254,121	63.06%	160,242	12,820	205,147	52.64%	107,996	8,640
Other	442,332	99.44%	439,849	35,188	277,133	99.66%	276,203	22,096
<b>Subtotal</b>	<b>3,008,724</b>	<b>66.72%</b>	<b>2,007,277</b>	<b>160,582</b>	<b>2,364,811</b>	<b>66.88%</b>	<b>1,581,568</b>	<b>126,525</b>
<b>Total</b>	<b>17,061,719</b>	<b>49.85%</b>	<b>8,506,018</b>	<b>680,481</b>	<b>15,121,053</b>	<b>49.35%</b>	<b>7,462,491</b>	<b>596,999</b>

The risk weights as presented reflect both the future lease payments as well as the residual values included in the lease contracts.

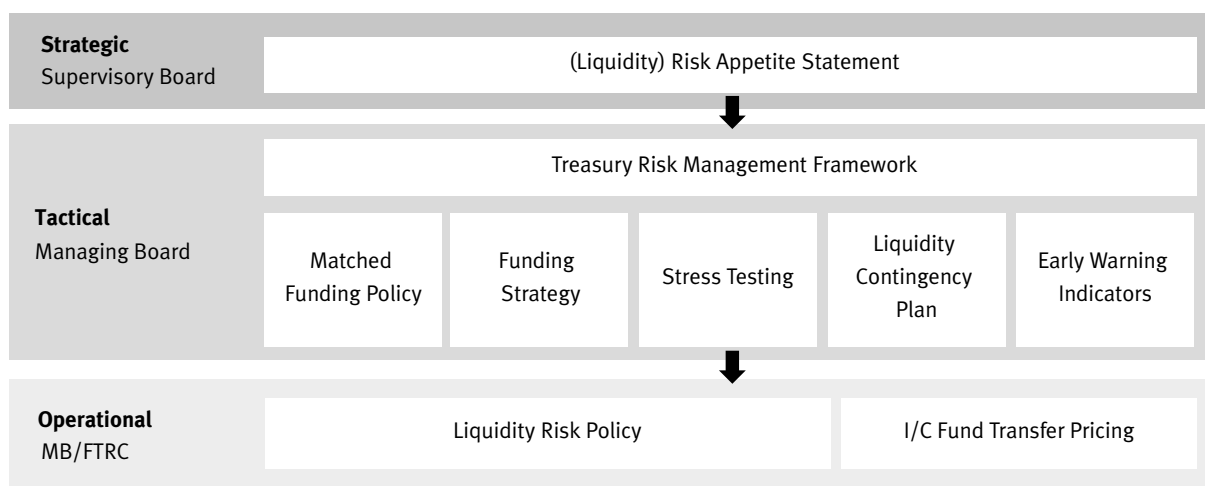
On a quarterly basis the Group's credit risk management department performs stress testing on the corporate AIRB lease portfolio by assuming deterioration in counterparties' scores and ratings in combination with a deterioration of LGDs. The worst-case scenario calculated under these stress tests assumes an average decrease in ratings for all corporate counterparties' by 1 notch in countries with a S&P rating equal to or higher than BBB and ratings by 2 notches in countries with a S&P rating below BBB. Next to this, the worst-case scenario also includes a deterioration of the average LGD by 5% for corporate counterparties and 10% for retail counterparties. Such scenario would for the Group result in an increase of required capital amounting to approximately EUR 99 million, which includes an additional AIRB provision shortfall of EUR 20 million. The internal capital target calculated under Pillar 2 covers for such a scenario implying that LeasePlan aims for a minimum capital level that in the event of such a scenario occurring in combination with stressed scenarios in other risk areas will keep the capital ratio above the minimum required capital ratio of 8%. The currently available capital is well above the targeted capital.



### 5.3 Liquidity risk

#### Definition

Liquidity risk is the risk that the Group is unable to meet its obligations as they fall due. The liquidity risk mainly relates to funding liquidity risk, which is the risk that the Group will not be able to refinance maturing funding contracts in order to finance the on-going obligations on its lease operations. Limiting funding liquidity risk is a key element in the execution of LeasePlan’s funding strategy. Furthermore, its standing practice is not to commit to any undrawn facilities that could impact the Group’s liquidity position significantly. The Group does not maintain trading and investment books.



In line with DNB guidelines the Group conducted its annual Internal Liquidity Adequacy Assessment Process (“ILAAP”) in 2015. The ILAAP includes an assessment on governance, the policy framework and the liquidity position, both from a going concern perspective and different stressed scenario’s.

The liquidity risk appetite and tolerance levels are based on the following key principles:

1. the primary (overarching) objective in managing funding & liquidity risk is to accommodate the going concern business objectives without incurring undue exposure to liquidity or refinancing risk;
2. LeasePlan aims to be matched or longer funded within reasonable (relative) funding costs;
3. primary objective of the funding strategy is to maintain good market access at all times; and
4. compliance with minimum regulatory liquidity requirements at all times.

The Group’s Managing Board sets the risk appetite, which is discussed and annually approved by the Supervisory Board. The risk appetite and limits are reviewed periodically and updated as a result of changes in market conditions and the impact on the Group’s liquidity and funding profile. The limits are differentiated between regulatory limits, liquidity mismatch limits, redemption limits, counterparty limits and settlement limits.

Liquidity risk is not perceived by the Group as a driver for profit, hence the policy is aimed at matched funding and diversification of funding sources. Liquidity risk is managed by seeking to conclude funding that matches the estimated run-off profile of the leased assets. This matched funding principle is applied both at a consolidated Group and at subsidiary level taking into account specific mismatch tolerance levels depending on the total of interest bearing assets of the subsidiary. Group companies’ local management is responsible to adhere to the matched funding policy and has the possibility to attract funding directly via external banks or to attract funding at the Group’s central Treasury. For the latter situation, a fund transfer pricing policy is applied. The fund transfer price is determined monthly and approved by the Managing Board.

A key instrument in the liquidity risk management is the funding planning maintained at Group level and is a recurring item on the FTRC agenda. The funding planning forecasts issuances and redemptions for each funding source, resulting in a multi-year projection of the liquidity position. Apart from the actual forecast,

a stress-tested forecast is calculated based on stress assumptions. The governance of the liquidity stress testing process is outlined in the Liquidity Stress Testing Policy.

The Group maintains a number of stress scenarios addressing idiosyncratic and market wide risk drivers in both specific and combined scenarios. On a monthly basis a stressed funding planning is sent to the FTRC, thereby using identical parameters as the most severe scenario of the full quarterly stress tests conducted. Stress testing results are used both for contingency and going-concern funding planning and risk activities, for instance to set the target level for the liquidity buffer to meet a period of severe stress.

Both the compliance of the Groups and of all individual Group companies (including the central treasury) is monitored on at least a monthly basis by the Group's Treasury Risk Management ("TRM") function. The TRM function is part of the (corporate) Risk Management department. Positions of the central treasury are monitored daily by TRM. The members of the FTRC are informed of the liquidity risk positions on at least a monthly basis. TRM has the responsibility to monitor liquidity risk limits and to report and investigate limit breaches, inadequacy of processes and unexpected events.

## Measurement

The Group measures and forecasts prospective cash flows for assets, liabilities, off-balance sheet commitments and derivatives over a variety of time horizons under normal conditions and a range of stress scenarios, including scenarios of severe stress. Part of this involves creating cash flow projections which cover expected cash inflows, expected cash outflows, and expected counterbalancing capacity, which is a combination of expected liquidity buffers and the expected ability to reduce or dispose assets.

## Exposure

DNB sets out minimum regulatory liquidity level requirements for one week and one month periods and requires that available liquidity exceeds required liquidity at all times. Liquidity weights are prescribed for all asset and liability categories, resulting in available and required liquidity levels for a one week and one month period. The table below sets forth the Group's liquidity position as reported to DNB as at 31 December 2015 and 2014.

<i>As at 31 December, In thousands of euros</i>	2015		2014	
	One week	One month	One week	One month
Available liquidity	2,128,344	4,387,427	1,385,474	4,416,320
Required liquidity	860,566	3,628,318	794,025	4,031,263
<b>Surplus (minimum requirement is above nil)</b>	<b>1,267,778</b>	<b>759,109</b>	<b>591,449</b>	<b>385,057</b>

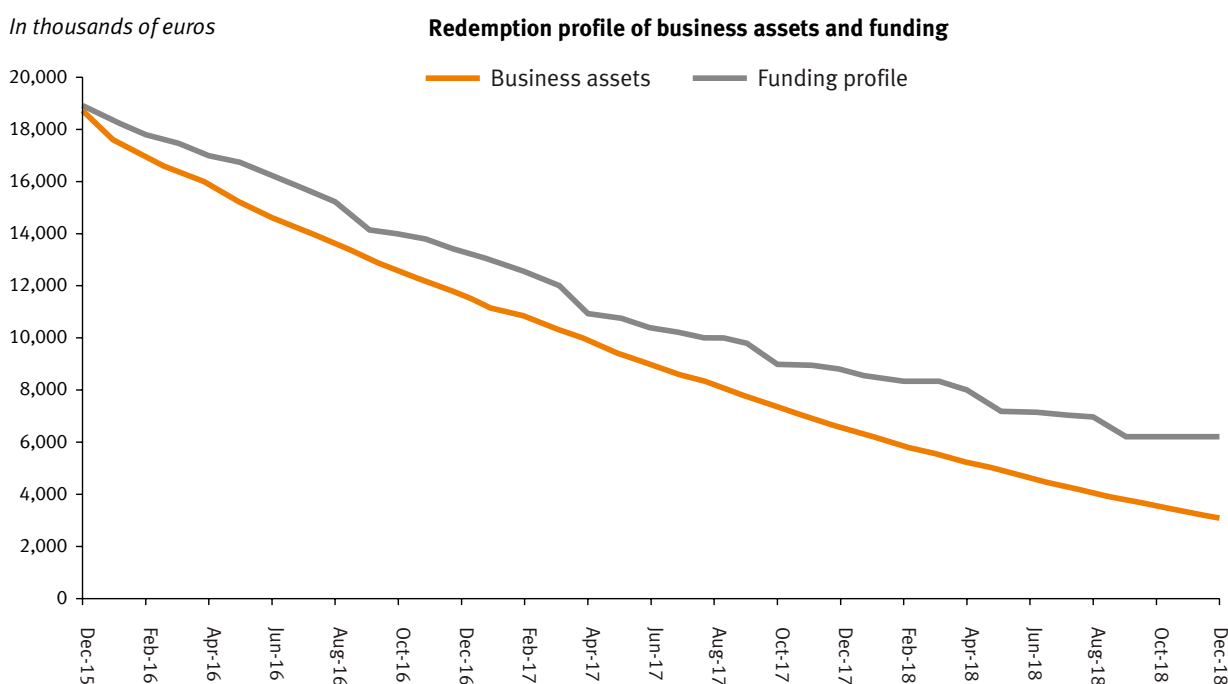
These figures show a liquidity surplus as at 31 December 2015, both for a one week and one month period. During the year the surplus showed some variation due to redemptions, but remained at a comfortable level at all times during the year.

Furthermore, on the 1st of October 2015, the DNB has introduced a Liquidity Coverage Ratio (LCR) of 100% as a binding regulatory requirement. The Group is in compliance with this minimum liquidity requirement.

The DNB regulatory liquidity limits are embedded in the Group's liquidity and cash management processes. Apart from end of month reporting the Group monitors the development of DNB liquidity levels on an on-going basis as part of the funding planning process. DNB liquidity forecasts are discussed in the FTRC and are part of the funding planning.

## Mitigation

The first level of liquidity risk mitigation is the Group’s Matched Funding Policy, whereby the maturity profile of funding concluded is matched with the maturity profile of the Group’s business assets. The continuous financing and refinancing of new lease contracts is a major factor in managing liquidity risk. Pursuant to the Matched Funding Policy liquidity risk is primarily limited to the funding of new vehicles. The matched funding principle applies at both consolidated and subsidiary level. The Group seeks to minimise liquidity risk on existing leased assets by concluding funding that matches the run-off profile of the leased assets. The relatively high turnover of new funding, compared to most banks, is due to the relatively short weighted average duration of the Group’s assets. The graph below shows the redemption profile of business assets and related funding as at 31 December 2015 in thousands of euros.



*Note: Business assets consist of (i) all lease contracts, (ii) the on-balance sheet part of the liquidity buffer and (iii) specific reserves relating to our securitization structures, in each case as at December 31, 2015 with maturities calculated as at each asset’s contractual termination date, except a EUR 500 million permanent component of the on-balance sheet liquidity buffer is assumed. This chart does not account for any new lease contracts. Funding profile consists of (i) borrowings from financial institutions, (ii) funds entrusted, (iii) debt securities issued, (iv) equity and (v) working capital (together with fixed assets), in each case as of December 31, 2015 with maturities calculated as at each funding element’s contractual end date, except (a) on demand savings (as part of funds entrusted) are assumed to run off at 8% per month (based on an internal study of the average duration of demand deposit savings) and (b) both equity and working capital (together with fixed assets) are considered permanent funding.*

The second level of liquidity risk mitigation is the Group’s funding diversification strategy, in place since 2009. The Group’s funding profile is diversified across various funding sources. If one of the sources is not available, the Group seeks to ensure access to alternative funding sources or markets.

The key elements of our funding diversification strategy include:

- an aim for an independent funding profile, sourcing debt funding on a stand-alone basis and independent of our shareholders or state-guaranteed schemes;
- reduced reliance on unsecured debt capital markets funding and greater emphasis on other funding sources such as secured, retail and bank funding, each of which is expected to increase in importance going forward;
- achieving broad diversification while creating a balanced debt redemption profile without material peaks in redemption amounts; and
- diversification of our investor base through the offering of different products, currencies and maturities.

## Funding sources by volume

As at 31 December,  
In thousands of euros

	2015	%	2014	%
Bonds and notes - originated from securitisation transactions	1,610,820	10%	1,730,099	12%
Bonds and notes - other	6,531,623	43%	5,907,939	42%
Funds entrusted - term deposits	2,548,668	17%	2,572,008	18%
Funds entrusted - flexible savings	2,445,408	16%	1,709,086	13%
Funds entrusted - other	92,898	1%	97,797	1%
Borrowings from financial institutions	2,073,118	13%	1,991,356	14%
<b>Total</b>	<b>15,302,535</b>	<b>100%</b>	<b>14,008,285</b>	<b>100%</b>

## Unsecured Debt Capital Market Funding

We have established an independent funding platform in the debt capital markets. As at 31 December 2015, we have issued in multiple currencies and formats utilizing our € 15 billion medium-term note (“EMTN”) program, attracting a variety of investors from numerous jurisdictions in both public and private format. This has enabled us to match our diversified global funding needs, which created a natural demand for the proceeds of the majority of these foreign currency bonds and allows us to provide inter-company funding directly to our subsidiaries. In addition to our € 15 billion EMTN program, we have further diversified our investor base in 2012 by introducing a \$5 billion MTN (Rule 144A) program in the United States. In addition to these programs, we have a number of alternative unsecured funding sources including an A\$2 billion “Kangaroo” program, German promissory notes (Schuldscheine) and a short term funding mix that incorporates a € 3 billion commercial paper program and a € 2 billion Belgian CD program.

## Securitisation

Another major component in our funding diversification strategy is the ability to securitize leased assets. As at 31 December 2015, we have four outstanding asset backed securitisation transactions: Bumper France (renewed in 2015), Bumper 6 (2014), Bumper DE (2014) and Bumper NL (2014). Bumper NL is included under 'Borrowings from financial institutions'. The latter two are warehouse transactions in Germany and the Netherlands. As at 31 December 2015, the committed warehouse lines in Bumper DE and Bumper NL were fully drawn. Bumper France and the two warehouse transactions (Bumper DE and Bumper NL) are private transactions. All securitisation transactions involve the sale of future lease installment receivables and related residual value receivables originated by specific Group companies to special purpose companies. Debt securities were issued by these special purpose companies (or, in the case of Bumper NL, a loan was incurred) to finance the purchase of these receivables. The senior notes in each securitisation transaction were sold to external investors and the subordinated obligations in each securitisation transaction were retained by LeasePlan or the relevant Group company.

As at 31 December 2015  
In mio

Transaction	Country	Currency	Actual guaranteed amount	Actual Drawn as cash	Potential exposure for LPC on stand-alone basis
Bumper FRANCE	France	EUR	82.5	4.8	77.7
Bumper DE	Germany	EUR	66.3	5.0	61.3
Bumper 6	Netherlands	EUR	74.8	4.0	70.8
Bumper NL	Netherlands	EUR	38.2	2.0	36.2
<b>Total</b>		<b>EUR</b>	<b>261.8</b>	<b>15.8</b>	<b>246.0</b>

Each special purpose company is required to maintain reserves to mitigate certain perceived risks, including reserves for liquidity, set off, maintenance, commingling and tax risks. Certain reserves were funded immediately when the relevant securitisation transaction was consummated, while others remained unfunded at the outset, and LeasePlan is required to fund them only upon the breach of certain triggers related LeasePlan's credit ratings. The special purpose companies are responsible for making interest and principal payments to the holders of these securities.

The holders of these securities do not have recourse to LeasePlan or any other Group company in case of non-performance or default by the relevant special purpose company, and LeasePlan has no obligations in respect of these securitisations apart from the reserve requirements described above. The table below shows an overview of committed guarantees for the reserves described above as of 31 December 2015 and the potential liquidity impact the Bumper transactions can have on us in the event the relevant triggers are breached. The current outstanding exposure is limited to € 246 million.

## Retail Funding

In February 2010, we launched in the Netherlands our internet retail banking operations as a division within LeasePlan Corporation N.V. under the brand LeasePlan Bank. It offers straight-forward savings products to private clients. As we hold a Dutch banking license, our banking operations are included under the Dutch Deposit Guarantee scheme which guarantees the repayment of funds of up to € 100,000 per retail depositor. The interest rates we pay on our demand deposits are set on a monthly basis. We aim to fund a maximum of 30-35% of our balance sheet through retail deposits. On 1 September 2015, LeasePlan Bank began its cross-border offering of savings products in Germany.

## Bank Funding

This funding source mainly consists of bank funding (overdraft and term funding) and other funding such as euro commercial paper certificates of deposit and loans from clients. Bank funding is attracted predominantly at the local subsidiary level with central supervision and a parent guarantee. Bank funding has proven to be a stable funding source for us over the years. Local bank funding is generally concentrated in India, Czech Republic, the United Kingdom and Australia. Fiscal restrictions on intercompany lending are the main reason for local bank funding.

In March 2015 we concluded a term loan with two banks of € 1.0 billion (initially maturing in March 2016). This term loan has been extended in July 2015 and now matures in September 2017. As at 31 December 2015, € 250 million was drawn under this term loan.

The third level of liquidity risk mitigation is the Group's liquidity buffer, which consists of unencumbered liquid assets and amounts available under committed credit facilities. The buffer is maintained as a precaution in the event of disruption of continued access to funding sources. The overall liquidity buffer is intended to always be sufficient to continue the leasing business in a normal manner for at least nine months. Other facilities as per December 2014 include the undrawn commitment of Bumper DE, being € 63 million.

## Liquidity buffer

*As at 31 December,  
In thousands of euros*

	<b>2015</b>	<b>2014</b>
Liquid assets	1,889,410	1,959,845
RCF	1,250,000	1,250,000
VW facility	1,250,000	1,250,000
Other facilities	-	63,000
<b>Total liquidity buffer</b>	<b>4,389,410</b>	<b>4,522,845</b>

### *Collateral management*

The treasury risk related counterparty credit risks are governed by the Credit Committee. The Group maintains and accepts cash as eligible collateral for derivative contracts. Whenever possible, use is made of Credit Support Annex's ("CSAs") in addition to ISDA-contacts, setting the bi-lateral collateral arrangements for OTC derivatives. In terms of notional amounts as at 31 December 2015 all derivatives are governed by ISDAs, of which 93% have CSAs. In addition to the current practice, the Group monitors the developments and prepares for central clearing, as defined by the European Market Infrastructure Regulation ("EMIR"). The EMIR regulations have introduced on a phased basis specific requirements relating to, inter alia, daily collateralisation of all counterparty exposures. LeasePlan has a Project Board and Project Team which are responsible for implementing and meeting all EMIR related requirements; LeasePlan is well positioned to these requirements.

### Capital requirements

In respect of liquidity risk, the Group considers that its current measures taken are sufficient to cover for this risk and considers holding capital for liquidity risk unnecessary. Furthermore, due to the nature of the risks involved with securitisation (operational and legal risks) any capital for the complexity of the funding structure is considered to be part of the capital calculations for operational risk (project risk).

# 6 Other risk management areas

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## 6.1 Strategic risk

The Group defines strategic risk as the current or prospective risk to earnings and capital arising from changes in the business environment and from adverse business decisions, improper implementation of decisions or lack of responsiveness to changes in the business environment. Strategic risk is reviewed along two dimensions: Strategy definition and Strategy execution.

### *Strategy definition*

In line with the Group's strategy, a monoline business model is maintained with diversified income streams. Within the monoline business model, the Group has the ambition to grow its core business in the coming years while also increasing efforts to expand its position in the SME-sized fleet segment and execute further geographical expansion and enhance profitability.

The Corporate Strategy and Development department supports the Managing Board in determining the Group's strategic direction. The structured strategy planning cycle facilitates a dialogue on the strategy of the Group between relevant management layers. Strategy sessions are organised in a structured way to identify challenges and opportunities, strategic options and to define ambitions of the Group. Annually, the short and long term vision, strategy and objectives are subject to approval of LeasePlan's Supervisory Board. In addition to approving the overall vision, strategy and objectives, the Supervisory Board is also requested to approve strategic decisions outside the agreed risk appetite framework. Equally, as a part of their planning cycle Group companies are required to perform a yearly Top Down Assessment, where the strategy is assessed by the management team and potential risks threatening the realisation of the strategy are identified, assessed and required mitigating actions are discussed. These assessments are part of the Group's Operational Risk Management Policy and the output of Group companies is used in economic capital distribution within the Group.

### *Strategy execution*

The implementation of the Group's strategy depends on the impact and size of a strategic project. Strategic directions that have an impact on multiple Group companies are managed via a global projects approach for which a Corporate Programme Management department is established, allowing for managing and monitoring risks related to global projects. To further address the occurrence of risks within the strategy implementation processes, e.g. in global projects and regional strategy sessions, the relevant lines of defence are involved during the development and implementation of strategic choices. In the event of execution of strategic global projects, governed by project boards, risks are reported and monitored on a periodic basis using the Prince II methodology.

### *Capital requirements*

Under Pillar 1 no specific capital requirements for strategic risks need to be calculated for regulatory purposes. Losses following the execution of the Group's strategy are considered to be operational losses within the definition of an operational loss and as such these events and their impact on LeasePlan's result are to be reported in the operational loss database. Consequently, the reporting of these losses results in capital requirements under the internal loss data model as described in section 6.5. Furthermore, in the determination of low frequency-high impact operational loss scenarios, execution of strategy is also considered.

The Group addresses capital requirements for strategic risk as part of the scenario approach as presented under the operational risk section. Therefore, strategic risk is no separate risk under Pillar 2.

## 6.2 Reputational risk

Reputational risk within LeasePlan is defined as the current or prospective risk to earnings, liquidity and/or capital arising from adverse perception of the image of LeasePlan (entities or Corporation) on the part of current or prospective employees, clients, counterparties, shareholders, investors/media and regulators. It is a risk which is a derivative of possible exposures in other risk areas.

On both inherent and residual basis, LeasePlan has a low appetite for Reputational risk. That is, there is a low tolerance for any activities that threaten LeasePlan's reputation, in pursuit of business objectives. This is measured by 4 assessment criteria: stakeholders, media coverage, frequency and integrity behaviour.

LeasePlan has set a reputational risk framework. LeasePlan is in the process of taking adequate measures accordingly to further mitigate its reputational risks. Therefore Corporate Communications has implemented a communications framework that ensures the reputation of LeasePlan is sufficiently robust to absorb incidents and to implement pro- and reactive communications- and crisis management plans.

LeasePlan has embedded the safeguarding of its reputation in various policies and related procedures to support the protection of our reputation, which includes a Communications Policy and related Communications Standard, as well as a Crisis Communications Plan. Annually the Group and local compliance functions of each LP entity assess the related risks and policies are adjusted from time to time. Equally, the Corporate Communications department allows for further safeguarding reputational risks. Additionally, complaint management, the annual global TRI\*M Index, Driver Satisfaction Surveys, Client Loyalty Surveys, and operational risk management frameworks are used to monitor and assess the potential risks stemming from customer service and operations.

Our values and principles of conducting business are described in our Code of Conduct. It provides a principle based framework for everyday business decisions by our employees worldwide.

Furthermore, the annual global Integrity Survey is a convincing tool to stress the importance of integrity as a measure to safeguard the Group's reputation among its employees.

### *Capital requirements*

Under Pillar 1 no specific capital requirements for reputational risk need to be calculated for regulatory purposes. The effects from incidents that may affect the Group's reputation are considered to be operational losses within the definition of an operational loss; such these events and their impact on the Group's result are to be reported in the operational loss database. Consequently, the reporting of these losses results in capital requirements under the internal loss data model as described in section 6.5. Furthermore, in the determination of low frequency-high impact operational loss scenarios, incidents affecting the Group's reputation are also considered.

The Group addresses capital requirements for reputational risk as part of the scenario approach as presented under the operational risk section. Therefore, reputational risk is no separate risk under Pillar 2.

## 6.3 Interest rate risk

The Group accepts and offers lease contracts to clients at both fixed and floating interest rates, for various durations and in various currencies. Interest rate risk within LeasePlan is managed separately for:

- Group companies and jointly controlled entities, carrying interest-bearing assets (mainly lease contracts) and funding on their balance sheet, which mainly is inter-company funding supplied by the Group's central treasury;
- the Group's central treasury, concluding external funding, external derivatives and granting inter-company loans to Group companies.

### *Interest rate risk policy*

The interest rate risk policy focuses on matching the interest rate profile of the lease contract portfolio with a corresponding interest rate funding profile to minimise the interest rate risk, as measured by interest rate gap reports per Group company. Group companies carry interest-bearing assets on their balance sheet funded by interest-bearing liabilities (loans and other indebtedness). Where interest-bearing sensitive liabilities fall short



to cover interest-bearing assets, non-interest sensitive working capital and subsidiary's equity are allowed to cover interest-bearing assets as part of the matched funding policy. Since working capital and equity are in itself not interest rate sensitive, a gap remains if these items would be measured at fair value. Since lease contracts and most funding instruments are carried at costs on the Group's balance sheet, no gains or losses in the Group's income statement or in shareholder's equity are accounted for due to interest rate changes for these specific balance sheet items.

The Group's central Treasury provides loans to Group companies and attracts funds from the market in conjunction with interest rate derivatives entered into for hedging purposes. Derivative financial instruments are concluded by the Group's central Treasury as an end user only. Due to the required, IFRS compliant, accounting treatment of derivative financial instruments the Group is exposed to some volatility in the Group's income statement, particularly for those derivatives that do not qualify for hedge accounting.

To enable the Group's central Treasury to achieve economies of scale, smaller intercompany assets are Grouped into larger size external funding transactions. Some timing differences are unavoidable in this process and interest rate risk exposures are inherent to the central treasury process. To manage this risk, limits are set for the level of mismatch of interest rate repricing that may be undertaken by currency and time period. Thereby, derivative financial instruments are entered to mitigate or reduce interest rate exposures; they are not used for trading purposes.

#### *Capital requirements*

LeasePlan applies stress testing on the level of exposure related to consolidated Leasing companies. Where interest bearing sensitive liabilities fall short to cover interest bearing assets, non-interest bearing working capital and subsidiary's equity are allowed to cover interest bearing assets as part of LeasePlan's Matched Funding Policy. Every quarter the duration and convexity of LeasePlan's shareholder's equity is estimated and multiplied by 200 basis points. For December 2015 an impact of 178.8 million (2014: 162.0 million) has been calculated. This methodology has also been used within the Pillar 2 capital calculation.

Stress testing also takes place regularly on central treasury exposures during the year by analysing the profit and loss effect of an unexpected increase of 200 basis points parallel yield curve shift in all currencies. The results on the interest positions are due to the fact that the Group's central Treasury leaves interest exposures partly open by not fully hedging the intercompany funding. These limited interest rate positions are held in different currencies, yet mainly in EUR, USD, GBP and CHF, for which limits have been approved as part of the risk appetite setting. The analysis is performed by calculating the impact of an increase in rates on the future cash flows of all transactions (including the off-balance transactions) categorised as open interest rate position.

Based on this analysis it can be concluded that with an increase in interest rates of 200 basis points, the results on the open interest positions will decrease by approximately EUR 5.0 million of profit before tax for the year ending 31 December 2015 (2014: EUR 11.5 million). The calculation is based on a blended yield curve of cash rates and swap rates derived from Bloomberg. The 200 basis points parallel yield curve shift in all currencies is also used within the Pillar 2 capital calculation.

## **6.4 Currency risk**

Currency risk is the risk that a business' operations or an investment's value will be affected by changes in exchange rates. It arises from the change in price of one currency against another, where positions are not hedged.

#### *Currency risk policy*

Due to the Group's activities in 32 countries, the Group is exposed to currency exchange rates. The Group applies the euro as functional currency. Whenever reasonably possible hedging is applied, naturally by means of matching assets and liabilities or by means of a financial derivative.

It is the Group's standing practice to avoid any unnecessary currency risks. In order to facilitate the Group companies when obtaining funding in their local currencies, the central treasury organisation is permitted

to run currency risk, allowing minimal exposure per currency. TRM reviews positions on a monthly basis and reports to the FTRC. Periodically, the FTRC discusses the currency risk positions for the whole Group, and potential measures to further mitigate such exposures if necessary.

Nearly all debt funding, directly or via derivatives, is concluded in the currency in which assets are originated, thereby protecting balance sheet ratios against currency fluctuations. This principle is applied both at Group level, and at Group companies. This is both required when obtaining funds at local banks or at the Group's central Treasury. In order to facilitate this, the central treasury organisation seeks to follow limits per currency in line with the approved Risk Appetite Statement. The Group is exposed to currency risk on equity holdings of subsidiaries, including annual results, reflecting the global footprint. The Group has in general the policy not to hedge translation risk, but keeps open the possibility to do so when operations are denominated in highly volatile currencies or a high inflation environment.

In view of the limited exposure to effects of fluctuations in currencies on the Group's financial position, the Group has not performed a sensitivity analysis on the impact of such fluctuations. The table below summarises exposures to currency risk as at 31 December 2015 and 2014.

<i>As at 31 December 2015</i> <i>In thousands of euros</i>	EUR	GBP	USD	AUD	Other	Total
<b>Financial assets</b>						
Cash and balances at central banks	1,605,422				15	1,605,437
Receivables from financial institutions	297,650	1,330	14,565	5,672	49,713	368,930
Derivatives (long)	2,771,793	1,400	842,414	1,930	723,660	4,341,197
Rebates and bonuses and commissions receivable	191,408	11,857	5,959	2,116	24,065	235,405
Reclaimable damages	17,431				2,225	19,656
Interest to be received	161				4	165
Receivables from clients	747,103	447,798	1,316,814	266,332	531,465	3,309,512
Loans to other third parties		9			12,473	12,482
Loans to investments accounted for using the equity method	103,325					103,325
Assets held-for-sale			13,065			13,065
<b>Non-financial assets</b>	10,146,056	2,198,770	336,517	475,848	2,423,993	15,581,184
<b>Total</b>	<b>15,880,349</b>	<b>2,661,164</b>	<b>2,529,334</b>	<b>751,898</b>	<b>3,767,613</b>	<b>25,590,358</b>
<b>Financial liabilities</b>						
Trade payables	522,337	31,665	22,225	30,145	158,058	764,430
Interest payable	64,811	471	7,583	1,601	16,187	90,653
Derivatives (short)	1,355,397	1,886,637	30,976	348,962	641,519	4,263,491
Borrowings from financial institutions	1,067,675	276,996	36,826	8,741	682,880	2,073,118
Funds entrusted	5,085,382				1,592	5,086,974
Debt securities issued	4,337,186		2,217,214	117,645	1,470,398	8,142,443
<b>Non-financial liabilities</b>	1,317,288	236,279	80,300	114,752	349,166	2,097,785
<b>Total</b>	<b>13,750,076</b>	<b>2,432,048</b>	<b>2,395,124</b>	<b>621,846</b>	<b>3,319,800</b>	<b>22,518,894</b>
<b>Net position</b>	<b>2,130,273</b>	<b>229,116</b>	<b>134,210</b>	<b>130,052</b>	<b>447,813</b>	<b>3,071,464</b>
<b>Currency position</b>						
Net investment subsidiaries		229,778	112,423	127,716	398,111	
Other		- 662	21,787	2,336	49,702	
<b>As at 31 December 2014</b>						
Financial assets	3,262,617	375,266	1,169,903	270,522	582,887	5,661,195
Derivatives (long)	2,726,105	1,016	609,998	1,748	543,571	3,882,438
Non-financial assets	8,979,165	1,837,583	256,781	495,636	2,242,366	13,811,531
Financial liabilities	10,520,248	481,896	1,683,868	227,792	1,848,363	14,762,167
Derivatives (short)	1,214,136	1,291,049	189,125	314,408	820,981	3,829,699
Non-financial liabilities	1,211,365	205,475	65,922	104,668	332,942	1,920,372
<b>Net position</b>	<b>2,022,138</b>	<b>235,445</b>	<b>97,767</b>	<b>121,038</b>	<b>366,538</b>	<b>2,842,926</b>
<b>Currency position</b>						
Net investment subsidiaries		238,766	97,529	120,241	363,056	
Other		- 3,321	238	797	3,482	

Based on the table above, the currency risk exposures as at 31 December 2015 mainly relate to net investments in subsidiaries.

## Capital requirements

The Group's capital requirement under Pillar 1 reflects the investments in non-euro denominated Group companies. This is shown in the following table:

<i>As at 31 December, In thousands of euros</i>		<b>2015</b>		<b>2014</b>
<b>Currency</b>	<b>Position in EUR</b>	<b>Minimum required capital</b>	<b>Position in EUR</b>	<b>Minimum required capital</b>
GBP	229,778	18,382	238,766	19,101
USD	112,423	8,994	97,529	7,802
AUD	127,716	10,217	120,241	9,619
Other	398,111	31,849	363,056	29,044
<b>Total<sup>1</sup></b>	<b>868,028</b>	<b>69,442</b>	<b>819,592</b>	<b>65,566</b>

<sup>1</sup> Excludes off-balance sheet positions.

At 31 December the Group has assessed the difference between assets and equity at Group level and for individual currency areas, as the relative currency exposure. The logic behind this is that if the relative assets/equity position are/is the same as for the Group, both assets and equity allocated to the non-functional currency will deviate, but will not impact the Group's capital ratio. Taking a 10% presumed currency shock on all currencies against the euro an instantaneous impact on the Group's capital would be EUR 20.8 million.

Although the Group is aware (relative) currency exposure exists for business and practical reasons, the exposure is not fully mitigated.

### 6.5 Operational risk

Operational risk is the risk of losses resulting from inadequate or failed internal processes, human behaviour and systems or from external events. An operational loss is the financial impact that arises from the occurrence of an operational risk event. The Group's operational risk policy, as set by the Managing Board, includes requirements on creating awareness, sufficient staffing and governance (including the existence of a local risk committee), loss identification and reporting, risk assessment and the definition of operational risk appetite. This policy prescribes the requirements for the organisation of the operational risk management activities in each Group company. Local management is responsible for managing the operational risks in their Group company.

In all Group companies a formal operational risk management role is in place. This function is the driving force behind the increase in risk awareness and the improvement of operational risk management within the Group company. LeasePlan's corporate Operational Risk Management department is responsible for establishing and maintaining the operational risk framework, monitoring the operational risk profile and the collation and validation of operational risk reporting at Group level. This department prepares analyses of the operational losses reported by Group companies for the Group's Operational Risk Committee and assesses operational risks in the Group as a basis for the annual ICAAP. The Group applies the Advanced Measurement Approach ("AMA") in its operational risk framework. Methods deployed for risk identification are the operational risk scenario analysis, top-down assessments, operational risk self-assessments, operational loss data analysis, the integration of outcomes from internal and external audits, as well as of relevant internal and external micro/macro economic developments. Based upon the risks identified and losses reported, the Group's operational risk profile is assessed. Operational loss data reports are analysed on a weekly basis; operational losses with a net impact exceeding EUR 10,000 are communicated to and discussed monthly with Regional Management; while operational losses with a net impact exceeding EUR 100,000 are reported on a monthly basis to the Managing Board and quarterly to the Operational Risk Committee and the Supervisory Board. The overall impact of the mitigating activities is assessed by analysing the frequency and impact of operational losses prior to and after implementation of the additional controls. Once it is established that certain controls have a distinguishable effect on the impact or frequency of the identified operational risks, it is the task of the

Group's operational risk management department to communicate and advise Group companies with similar risks about the additional controls. The Group companies are required to report all operational losses above the amount of EUR 5,000. Reporting of losses below this threshold is encouraged. LeasePlan distinguishes between gross operational losses (the maximum estimated loss amount known at the moment of identification, irrespective of any potential recovery) and net operational losses (gross loss amount minus recovered amounts).

During the year ended 31 December 2015 LeasePlan recorded 1,862 operational losses, compared with 1,437 losses recorded for the period of 1 January 2014 to 31 December 2014. The increase is due to correlation between various local and corporate initiatives focusing on more awareness throughout the year. The majority of the losses reported (85%) remain below the threshold of EUR 5,000. In total 270 operational losses are reported with an impact above EUR 5,000. The 1,862 losses recorded amount to a total net loss of EUR 13.7 million in the year ended 31 December 2015; whereas losses of EUR 6.9 million net were reported in the year ended 31 December 2014. The increase is mostly due to a few incidents reported over 2015 that had a more significant impact compared to previous experiences in LeasePlan. These are not indicative of structural failures of controls as they concern very specific incidents. The majority of the operational losses recorded (74% from the total operational loss amount and 78% of the total number of operational losses) are increasingly classified in the event category "Execution: Delivery and Process Management". The distribution of LeasePlan's operational losses is as follows:

Basel II Category	2015		2014	
	% total (EUR)	% total (nr)	% total (EUR)	% total (nr)
Business Disruption and System Failures	7%	5%	9%	4%
Clients: Products and Business Practices	8%	3%	5%	7%
Damage to Physical Assets	1%	5%	1%	5%
Employment practices and workplace safety	6%	1%	2%	2%
Execution: Delivery and Process Management	74%	78%	72%	77%
External Fraud	4%	8%	7%	4%
Internal Fraud	0%	0%	4%	1%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

#### Capital requirements

LeasePlan uses a hybrid model to determine the required level of operational risk capital for regulatory purposes. This hybrid model consists of a purely quantitative analysis of the Group's internal operational loss data and a more qualitative analysis of the Group's specific operational risk scenarios. The quantitative analysis is performed by modelling the severity and the frequency of loss events; using the internal operational loss data recorded by the Group. Under the AMA requirements, insurance related loss recovery is recognised as an accepted risk mitigating instrument. The impact on the reduction of regulatory capital however is capped at 20%. LeasePlan monitors the 20% level by measuring the insurance related recoveries reported in the loss database. The total insurance related recovery for operational losses amounts to 1.87% of the total loss recoveries, as most operational risk events (such as human error) are not covered by insurance. The two distributions for the severity and the frequency are combined into one overall loss distribution by means of Monte Carlo simulation. The resulting loss distribution determines the expected annual loss amount and the required capital at the 99.9th percentile confidence level.

The qualitative analysis (or operational risk scenario analysis) is a process by which LeasePlan considers the effect of extreme, but nonetheless possible operational risk scenarios on the organisation. During the analysis, the high impact, low frequency operational risk scenarios are supplemented with relevant internal and external loss data, a description of the business environment and internal control factors to support the expert based frequency and impact estimations for each scenario. For each single scenario the estimates are modelled to determine the regulatory capital required to be held by LeasePlan at the 99.9th percentile confidence level. LeasePlan started modelling capital requirements under AMA in 2006. Since then a model governance structure has been developed and implemented that ensures an annual cycle of model monitoring, development,

validation and implementation. Part of the model monitoring activities is the evaluation of the assumptions used in the capital modelling process. If the outcome of the model monitoring requires so, LeasePlan adjusts the assumptions and as a result will recalculate the corresponding capital requirements. This way LeasePlan ensures that the capital continuously reflects the Group's operational risk profile, even after significant organisational changes or unexpected external developments. Under Pillar 1 the operational risk regulatory capital requirement as at the end of 2015 remains stable at EUR 121.2 million (2014: EUR 121.2 million), which is the sum of LeasePlan's operational loss data model (EUR 38.7 million on calculation set 2005 - 2011) and scenario model (EUR 82.5 million). Considering the agreement reached with DNB regarding a resubmission of the AMA framework in the second half of 2017, LeasePlan maintains the Pillar 1 capital for operational risk at EUR 121.2 million.

The AMA model in itself already incorporates stress scenarios. These scenarios are explicitly identified and quantified (the operational risk scenarios). This stress testing is performed by LeasePlan's corporate Operational Risk Management department on a quarterly basis as part of the model governance cycle. The outcome is discussed in the Group's Operational Risk Committee. To further assess the sensitivity of the models, LeasePlan's corporate Operational Risk Management department performs additional tests, including a sensitivity analysis of the scenario model by changing the original estimated severities ( $p < 0.5$ ) and original estimated frequency median scores. LeasePlan has assessed the impact of doubling the estimated average severity of all scenarios and increasing the median of the frequency estimation by one step. This simulates the effects on its minimal capital requirements for operational risk as result of underestimating both the impact and likelihood of the assessed scenarios by its expert group. Even if assumed that all operational risk scenarios occur at the same time and the frequency and the average financial impact of all scenarios have been underestimated, the additional capital required amounting to EUR 32 million would be easily available (measured stand-alone for operational risk). As such LeasePlan does not see the necessity to (at this stage) increase the internally required capital for operational risk under Pillar 2.

#### *AMA activities and projects*

On December 1, 2008 LPC received approval from the DNB to use the Advanced Measurement Approach (AMA) for operational risk. At present LPC uses a hybrid model for capital calculation, which combines the registered internal loss data and a forward looking scenario approach, expressing its current and future operational risk profile.

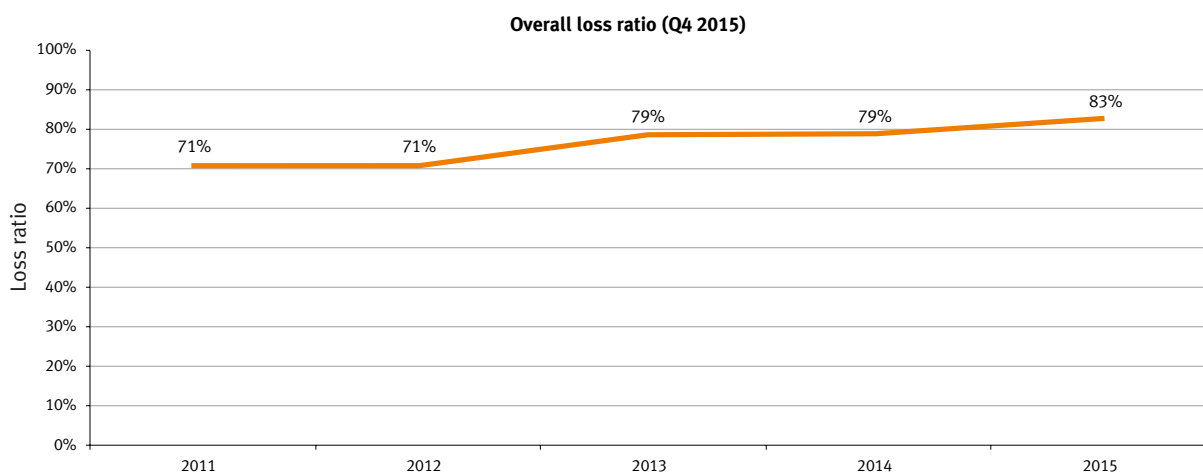
A review of DNB at the end of 2013 indicated the need for further attention to elements of the framework. In order to address these recommendations and improve its advanced operational risk management approach by further strengthening its control over its inherent operational risks, LPC proposed an action plan which was signed off by DNB at the beginning of 2014. The actions were focused on models and data. LeasePlan formulated its medium-term vision for ORM and translated it into a Global Project kicked off in 2015. The Project is scheduled to be completed by June 2016 and after a use test of 12 months, the new AMA framework (together with the new AMA capital model) is expected to be submitted for DNB's validation in the second half of 2017.

### **6.6 Motor insurance risk**

Motor insurance risk is the exposure to potential loss due to costs related to damages incurred to the Group exceeding the compensations included in lease rental payments. This risk consists of long-tail risks (motor third-party liability and legal defence) and short-tail risks (motor material damage and passenger indemnity). These risks are retained by the Group's insurance subsidiary, Euro Insurances. In addition, some of the Group companies have a local risk retention scheme for motor material damages and retain the damage risk, while also offering insurance coverage through either Euro Insurances or external providers. Euro Insurances provides motor third party liability insurance cover to operational vehicle leasing subsidiaries' customers. As a result, the Group has insurance risk underwritten by Euro Insurances which is provided to customers in connection with their vehicle lease rentals. However, once certain insurance risk limits are reached, it is the Group's policy that the related risks will be reinsured to the extent they exceed such limits.

Euro Insurances reinsures the motor third party liability and catastrophic events liability with an external reinsurance panel. Reinsurers are selected on the basis of their financial strength, price, capacity and service and are monitored (also in respect of credit ratings) on a quarterly basis.

The Group's motor insurance risk policy seeks to regulate the motor insurance risk management activities for Euro Insurances and Group companies. Under the motor insurance risk policy, Group companies measure and monitor their motor insurance risk exposure by performing a yearly damage and insurance risk self-assessment. The main other requirements are the existence of a motor insurance risk function in all Group companies which are independent from the insurance (pricing) department. Furthermore, local motor insurance risk committees are in place, required to monitor exposures and discuss trends and developments therein. Clear authorisation structures are in place for intended launches of and changes in insurance structures and programs. Furthermore, on a quarterly basis Euro Insurances and Group companies measure and report their risk exposures by means of premium developments and loss ratios to the Motor Insurance Risk Committee (MIRC) and Managing Board. These loss ratios are consolidated on group level and monitored against the risk appetite. The following graph displays the Group's consolidated loss ratio measured at year's end 2015 for the underwriting years 2011 up to 2015, which have been calculated as the consolidated claim costs for the year divided by the consolidated net premiums for the year of all the Group's motor material damages for local risk retention schemes, motor material damages, third motor party liability and other programs for Euro Insurances.



#### *Capital requirements*

No specific capital requirements are applicable to the Group's insurance risk activities under the Pillar 1 framework of Basel III. However, as Euro Insurances is regulated by the Central Bank of Ireland, capital for those activities is held in line with the European Union's Solvency II Directive. Under Pillar 2, the Group calculates internally required capital for all insurance risk activities. The methodology used is a factor-based approach. The main factors are based on amongst other damages, catastrophic events and counterparty risk. Next to the aforementioned factor based approach, the Group employs stress testing using scenarios in line with Solvency II principles in respect of motor insurance risk. The outcome of afore stress testing, although not material (EUR 9.2 million as at 31 December 2015), forms part of the calculated internal capital under Pillar 2.

#### **6.7 Legal and Compliance risk**

Legal risk covers the financial and other losses the Group may suffer as a result of negligence in respect of, and/or failure to comply with, applicable laws and regulations. Compliance risk is defined as the risk of legal or regulatory sanctions, financial loss, or loss to reputation the Group may suffer as a result of the non-conformance with the integrity, expertise and professionalism requirements of applicable laws, regulations, codes of conduct, good management practices and internal policies. The management of legal and compliance risks is assigned to the corporate Legal & Compliance department (see chapter 4)

The Group's Compliance Charter, Legal Charter and Compliance Risk Management Framework form the basis for the governance of the function and the compliance risk cycle. The Charter introduces a clear allocation of tasks and responsibilities of management and staff involved in compliance within the Group. LeasePlan follows a risk based approach along the lines of the compliance cycle, i.e. identifying risks, assessing risks and making, explaining, monitoring and enforcing rules.





The independence of the Group's compliance officers is embedded in the Compliance Charter as well as their reporting lines. Twice per year the Group Compliance Officer provides updates on compliance matters to the meeting of the Managing Board and quarterly for a number of key Legal and Compliance risks. Annually, compliance topics are discussed with all Managing Directors of Group companies during regionally held meetings. In addition to the informative reporting to senior management within LeasePlan, major risks and incidents related to compliance are discussed with the Chief Executive Officer on a quarterly basis and, if required, on an incidental basis. On an annual basis the Group Compliance Officer presents a report regarding compliance to the Audit Committee of the Supervisory Board.

The Code of Conduct reflects the values and behaviours that apply within the organisation. The Code of Conduct adds to the aforementioned basis by ensuring ethical behaviour in the broadest sense, including corporate responsibility in doing business and customer focus.

Furthermore, the corporate compliance function ensures that developments in regulations are captured in new or existing Group policies if necessary. After formal approval by LeasePlan's Managing Board, these policies are announced to the Group companies and their compliance officers.

Each entity performs an annual compliance risk assessment. All entities report on this assessment in their yearly compliance reports to the Group Compliance Officer. Those local compliance risk assessments also contribute to the insight into the adequacy of the legal and compliance risk management organisation. Furthermore, identified risks are taken into consideration for inclusion in the Compliance Annual Plan. The compliance risk management framework is intended to further guide the entities in performing these risk self-assessments.

In addition, an annual global Integrity Survey was introduced in 2011. This global survey helps the Group in measuring the perceived level of integrity that exists in all parts of the business. Its outcome supports the Group to further steer values and integrity and to enhance awareness of compliance risks.

#### *Capital requirements*

Under Pillar 1 no specific capital requirements for legal and compliance risk need to be calculated for regulatory purposes. The effects from legal and compliance incidents are considered to be operational losses within LeasePlan's definition of an operational loss and as such these events and their impact on LeasePlan's result are to be reported in the operational loss database. Consequently, the reporting of these losses results in capital requirements under the internal loss data model as described in section 6.5. Furthermore, in the determination of low frequency-high impact operational loss scenarios, legal and compliance incidents are also considered. The Group addresses capital requirements for legal and compliance risk as part of the scenario approach as presented under the operational risk section. Therefore, legal and compliance risk is no separate risk under Pillar 2.



## 6.8 ICT risk

The Group defines ICT risk as any risk that is related to information and communication technology. As there is substantial overlap with (processes related to) operational risk such as self-assessments, loss reporting and business continuity (including disaster recovery), ICT risk mainly focuses on information security. The Group's Information Security Policy, as set by the Managing Board, includes requirements on creating awareness, sufficient staffing and governance, security incident reporting and risk assessment. This policy prescribes the requirements for the organisation of information security in each Group company. Local management is responsible for managing information security in their Group company. Each Group company must have an information security officer ("ISO") role assigned. The ISO role reports to senior management or is assigned to a member of the senior management and cooperates closely with the Information Security & Governance department at the corporate centre. The corporate Information Security & Governance department is responsible for establishing and maintaining the ICT Risk Framework, monitoring the ICT Risk profile and the collation and validation of ICT risk reporting at Group level. This department prepares on a bi-monthly basis a consolidated ICT Risk report (based upon the ICT risk reports reported by Group companies) for the Group's Information Security Board. Similar to operational risk, all Group companies including LeasePlan Bank, structurally identify, assess, and report their ICT risks. Important part of identifying ICT risks is the process to produce an information asset inventory with corresponding security controls.

The output from the information asset inventory is created, maintained and reviewed by the individual Group companies. On a day-to-day basis ICT issues and risks are typically identified and established via information technology infrastructure library ("ITIL") ICT management processes (especially incident management and problem management), upon which the ICT Management processes are based. Risk analysis activities are incorporated within ITIL processes. Under Pillar 1 no specific capital requirements for ICT risk need to be calculated for regulatory purposes.

### *Capital requirements*

Within LeasePlan the financial impacts resulting from ICT risk incidents (also system unavailability, network communications failure and information security) are classified as operational losses. These events and their impact on the Group's result are therefore to be captured in the operational loss database. Consequently, the reporting of these losses results in capital requirements under the internal operational loss data model as described in section 6.5. Furthermore, in the determination of low frequency high impact operational loss scenarios, ICT risks are also considered. The Group addresses capital requirements for ICT risk as part of the scenario approach as presented under the operational risk section. Therefore, ICT risk is no separate risk under Pillar 2.

# Appendix A

## List of Principal Consolidated Participating Interests

Pursuant to Article 379, Part 9, Book 2, of the Dutch Civil Code a full list of Group companies and investments accounted for using the equity method complying with the relevant statutory requirements has been filed with the Chamber of Commerce of Gooi-, Eem- en Flevoland. Unless stated otherwise, the percentage interest is 100% or nearly 100%.

All holdings are in the ordinary share capital of the undertaking concerned and are unchanged from 2014, except for the acquisition of the 49% remaining share capital of LPD Holding A.Ş. Reference is made to note 24 of the consolidated financial statements. In addition, Globalines Reinsurance Limited was liquidated in 2015 and is therefore no longer part of the list below.

Principal subsidiaries, which are fully included in the consolidated financial statements, are:

LeasePlan Australia Limited, Australia  
 LeasePlan Brasil Ltda., Brazil  
 LeasePlan Česká republika s.r.o., Czech Republic  
 LeasePlan Danmark A/S, Denmark  
 LeasePlan Deutschland GmbH, Germany  
 LeasePlan Finland Oy, Finland  
 LeasePlan Fleet Management N.V., Belgium  
 LeasePlan Fleet Management (Polská) Sp. z.o.o., Poland  
 LeasePlan Fleet Management Services Ireland Limited, Ireland  
 LeasePlan France S.A.S., France  
 LeasePlan Hellas S.A., Greece  
 LeasePlan Hungária Gépjárműpark Kezelő és Finanszírozó Zártkörű Részvénytársaság, Hungary  
 LeasePlan India Private Limited, India  
 LeasePlan Italia S.p.A., Italy  
 LeasePlan Luxembourg S.A., Luxembourg  
 LeasePlan México S.A. de C.V., Mexico  
 LeasePlan Nederland N.V., the Netherlands  
 LeasePlan New Zealand Limited, New Zealand  
 LeasePlan Norge A/S, Norway  
 LeasePlan Österreich Fuhrparkmanagement GmbH, Austria  
 LeasePlan Portugal Comércio e Aluguer de Automóveis e Equipamentos Unipessoal Lda., Portugal  
 LeasePlan Romania S.R.L., Romania  
 LeasePlan Rus LLC, Russia  
 LeasePlan (Schweiz) AG, Switzerland  
 LeasePlan Servicios S.A., Spain  
 LeasePlan Slovakia s.r.o., Slovakia  
 LeasePlan Sverige AB, Sweden  
 LeasePlan Otomotive Servis ve Ticaret A.Ş. Turkey  
 LeasePlan UK Limited, United Kingdom  
 LeasePlan USA, Inc., USA

Euro Insurances Limited, Ireland  
LeasePlan Finance N.V., the Netherlands  
LeasePlan Information Services Limited., Ireland  
LeasePlan International B.V., the Netherlands  
LeasePlan Supply Services AG, Switzerland  
Mobility Mixx B.V., the Netherlands  
Travelcard Nederland B.V., the Netherlands

Special purpose companies with no shareholding by the Group are:

Bumper France FCT, France  
Bumper DE S.A., Luxembourg  
Bumper 2 S.A., Luxembourg  
Bumper 5 Finance Plc, United Kingdom  
Bumper 6 (NL) Finance B.V., the Netherlands  
Bumper NL B.V., the Netherlands

Principal investments accounted for using the equity method in the consolidated financial statements are:

LeasePlan Emirates Fleet Management - LeasePlan Emirates LLC, United Arab Emirates (49%)  
Overlease S.r.L., Italy (51%)  
Please S.C.S., France (99.3%)  
Flottenmanagement GmbH, Austria (49%)  
Terberg Leasing B.V., the Netherlands (24%)

The net equity accounting treatment is based on whether the company has significant influence or joint control. In the situations where the Group has a majority shareholding in the companies listed above, these companies still qualify as jointly controlled entities as the Group has contractually agreed to sharing of control whereby the strategic and operating decisions relating to the company require the unanimous consent of the parties sharing control.

Pursuant to the provisions of Article 403 f, Part 9, Book 2, of the Dutch Civil Code, a declaration of joint and several liability with respect to the financial obligations of the majority of the participating interests in the Netherlands is filed. Such declaration is filed for the following participating interests.

AALH Participaties B.V.  
Accident Management Services B.V.  
Energie LeasePlan B.V.  
Firenta B.V.  
Lease Beheer N.V.  
Lease Beheer Holding B.V.  
Lease Beheer Vastgoed B.V.  
LeasePlan Finance N.V.  
LeasePlan International B.V.  
LeasePlan Nederland N.V.  
LPC Auto Lease B.V.  
Mobility Mixx B.V.  
Transport Plan B.V.  
Travelcard Nederland B.V.



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