

# Price List for Cars

August 2024

The latest price list for vehicle damage charges



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Panel area	Type of damage	Tolerance based on BVRLA standard	Repair method	Unit of measure	Cost to customer
<b>Paintwork, vehicle body, bumpers and trim including door mirror housing</b>	Chips	Less than 3mm in diameter are acceptable without rust. A maximum of 4 chips on any panel, 6 chips per door edge and 8 chips on any forward-facing panel is permitted.	Report only	Per panel	£0
	Chips	Any single chip over 3mm is unacceptable, 5 or more chips on any panel, 7 chips per door edge and 9 chips on any forward-facing panel is unacceptable, without corrosion.	Repair	Per panel	£45
	Chips	If the chip is corroded regardless of size is unacceptable	Repair	Per panel	£135
	Scratches	Surface scratches of 25mm or less where the primer or bare metal is not showing are acceptable provided, they can be polished out. A maximum of four surface scratches on one panel is acceptable.	Report only	Per panel	£0
	Scratches	Surface scratches 5 or more per panel that are less than 25mm or any single surface scratch over 25mm	Repair	Per panel	£45
	Scratches	Any scratch that shows the primer or bare metal and/or cannot be polished out, are unacceptable regardless of size	Repair	Per panel	£135
	Dents	Less than 15mm dent(s), maximum 2 per panel with no paint damage is acceptable	Report only	Per panel	£0



Dents	Less than 15mm dent(s), 3 or more per panel with no paint damage is not acceptable	Repair	Per panel	£60
Dents	15mm to 30mm without paint damage, maximum of 2 per panel	Repair	Per panel	£95
Dents	A dent more than 30mm to 300mm without paint damage is not acceptable.	Repair	Per panel	£175
Dents	15mm to 30mm dents, 3 or more per panel with no paint damage is not acceptable	Repair	Per panel	£220
Dents	A dent with paint damage is not acceptable. Dents on the roof or on the swage line of any panel are not acceptable	Repair	Per panel	£220
Dents	Any dent over 300mm with/without paint damage	Replacement	Per panel	Manufacturer pricing

**Windows, glass, door mirrors and lamps**

Windscreen	Single Chip/crack Repair in driver's line of vision over 10mm and suitable for repair	Repair	Per screen	£50
Windscreen	Single Chip/crack Repair in driver's line of vision over 10mm	Replacement	Per screen	Manufacturer pricing
Windscreen	Single Chip/crack Repair elsewhere under 40mm	Report only	Per screen	£0
Windscreen	Multiple Chip/crack Repair elsewhere over 40mm	Replacement	Per screen	Manufacturer pricing
Door mirrors	Missing, cracked or damaged door mirror and housing units are not acceptable	Replacement	Per item	Manufacturer pricing
Lamps and lenses	Holes or cracks in the glass or plastic covers of lamp units are not acceptable	Replacement	Per item	Manufacturer pricing



<b>Vehicle interior, including boot, boot liner and luggage area</b>	Passenger area, seats, headrests and trims	The interior upholstery and trim must be clean and odourless with no burns, scratches, tears or dents. Carpets should not have holes. All seats originally supplied must be present. Interior fittings such as seat belts, rear view mirrors, courtesy lights, sun visors, door bins, etc., must be present, intact and free of damage.	Report only	Per item	£0
	Passenger area, seats, headrests and trims	Single small hole up to 10mm on any interior upholstery and trim	Repair	Per item	£65
	Passenger area, seats, headrests and trims	Any damage over 10mm is unacceptable	Replacement	Per item	Manufacturer pricing
<b>Vehicle interior</b>	Carpet	Hole in carpet up to 30mm	Repair	Per vehicle	£60
	Carpet	Hole between 30-60mm	Repair	Per vehicle	£120
	Carpet	Hole over 60mm	Replace	Per vehicle	Manufacturer pricing
<b>Interior staining</b>	Vehicle interior	Interior free of staining and odourless	Report only	Per vehicle	£0
	Vehicle interior	Interior must be returned without staining and odourless	Clean	Per vehicle	£50 – Full valet
<b>Missing items</b>	All items	Any item supplied at delivery, not returned with the vehicle at time of collection	Replacement	Per item	Manufacturer pricing
<b>Sign writing / Livery</b>	Sign writing / Livery	Any signwriting or livery must be removed from all panels and the surface made good.	Removal	Per vehicle	£50



	Sign writing / Livery - wrapped vehicle	Any wrapping must be removed from all panels and the surface made good.	Removal	Per vehicle	£150
<b>Service History</b>		Documented proof of service history must be returned with the vehicle. Evidence of service history must be provided even if service is digital.	Replacement	Per item	£160 - £250 depending on make/model - charge per service
<b>Poor previous repair</b>	All panels	A substandard repair that is obvious. E.g. flaking paint, preparation marks, paint contamination, rippled finish and poorly matched paint	Refinish	Per panel	Manufacturer pricing
<b>Tyres and wheels</b>					10" £43.20 13" £57.82 14" £80.00 15" £85.00 16" £90.00 17" £105.00 18" £140.00 19" £195.00 20" £224.53 21" £248.54
	Tyres	All tyres, including any spare must meet the UK legal limit requirements and comply with the manufacturer's recommendations of tyre type, size and speed rating for the vehicle. There must be no damage to sidewalls and tread.	Replacement	Per tyre	
	Wheels trims	Any damage on wheel trims or scuffs over 50mm is unacceptable. Any damage to the wheel spokes or wheel fascia is unacceptable	Repair	Per wheel	£20
	Wheels	Any damage on alloy wheels or scuffs over 50mm is unacceptable. Any damage to the wheel fascia, hub or steel / alloy wheel is unacceptable	Repair	Per wheel	£80

