

Price List for Vans

August 2024

The latest price list for vehicle damage charges



Better with every move.

Panel area	Type of damage	Tolerance based on BVRLA standard	Repair method	Unit of measure	Cost to customer
Paintwork, vehicle body, bumpers and trim including door mirror housing	Chips	Less than 8mm in diameter are acceptable without rust. A maximum of 4 chips on any panel, 6 chips per door edge and 8 chips on any forward facing panel is permitted.	Report only	Per panel	£0
	Chips	Any single chip over 8mm is unacceptable, 5 or more chips on any panel, 7 chips per door edge and 9 chips on any forward facing panel is unacceptable. If the chip is corroded regardless of size is unacceptable	Repair	Per panel	£135
	Scratches	Scratches and abrasions of 50mm or less are acceptable provided the base metal or material is not exposed or rusted.	Report only	Per panel	£0
	Scratches	Surface scratches over 50mm that can be polished out	Repair	Per panel	£45
	Scratches	Any scratches over 50mm that cannot be polished out. OR Any scratch that shows base metal/material or is rusted regardless of size	Repair	Per panel	£135
	Dents	Dent(s) less than 15mm, up to 2 per panel with no paint damage is acceptable	Report only	Per panel	£0
	Dents	Dent(s) less than 15mm, 3 OR MORE per panel with no paint damage OR Dent(s) between 15mm to 30mm, up to 2 per PANEL with no paint damage.	Repair	Per panel	£45



	Dents	Dent(s) between 15mm to 30mm, more than 3 per panel with no paint damage OR Any single dent between 30mm to 300mm without paint damage is not acceptable.	Repair	Per panel	£95
	Dents	Any single dent up to 300mm with paint damage is not acceptable. Dents on the roof or on the swage line of any panel are not acceptable.	Repair	Per panel	£220
	Dents	Any dent over 300mm with/without paint damage	Replacement	Per panel	Manufacturer pricing
Windows, glass, door mirrors and lamps	Windscreen	Single Chip/crack Repair in driver's line of vision under 10mm	Report only	Per panel	£0
	Windscreen	Single Chip/crack Repair in driver's line of vision over 10mm	Replacement	Per screen	Manufacturer pricing
	Windscreen	Single Chip/crack Repair elsewhere under 40mm	Report only	Per panel	£0
	Windscreen	Multiple Chip/crack Repair elsewhere over 40mm	Replacement	Per screen	Manufacturer pricing
	Windscreen	Cracked windscreen	Replacement	Per screen	Manufacturer pricing
	Door mirrors	Missing, cracked or damaged door mirror and housing units are not acceptable. Mirrors that are adjustable and/or heated must operate correctly	Replacement	Per item	Manufacturer pricing
	Lamps and lenses	Holes or cracks in the glass or plastic covers of lamp units are not acceptable	Replacement	Per item	Manufacturer pricing
Tyres and wheels					
	Tyres		Replacement	Per tyre	10" £43.20
					13" £57.82



14"	£80.00
15"	£85.00
16"	£90.00
17"	£105.00
18"	£140.00
19"	£195.00
20"	£224.53
21"	£248.54

All tyres, including any spare must meet the UK legal limit requirements and comply with the manufacturer's recommendations of tyre type, size and speed rating for the vehicle. There must be no damage to sidewalls and tread.

Wheels	Scuffs totalling up to 50mm on the total circumference of the wheel trim, steel or alloy wheels are acceptable	Report only	Per panel	£0
Wheels trims	Any damage on wheel trims or scuffs over 50mm is unacceptable. Any damage to the wheel spokes or wheel fascia is unacceptable	Repair	Per wheel	£20
Wheels	Any damage on steel or alloy wheels or scuffs over 50mm is unacceptable. Any damage to the wheel fascia, hub or alloy wheel is unacceptable	Repair	Per wheel	£80
Vehicle interior cab and passenger area	The interior upholstery and trim must be clean and odourless with no burns, scratches, tears or dents. Carpets should not have holes. All seats originally supplied must be present. Interior fittings such as seat belts, rear view mirrors, courtesy lights, sun visors, door bins, etc, must be present, intact and free of damage.	Report only	Per panel	£0



	Passenger area, seats, headrests and trims	Single small hole up to 10mm on any interior upholstery and trim	Repair	Per item	£65
	Passenger area, seats, headrests and trims	Any damage over 10mm is unacceptable	Replacement	Per item	Manufacturer pricing
Interior staining	Vehicle interior	Interior free of staining and odourless	Report only	Per panel	£0
	Vehicle interior	Staining, unclean and odourous interior is not acceptable	Clean	Per vehicle	£20
Missing items	All items	Any item supplied with the vehicle at delivery must be returned	Report only	Per panel	£0
	All items	Any item supplied at delivery, not returned with the vehicle at time of collection	Replacement	Per item	Manufacturer pricing
Sign writing / Livery	Sign writing / Livery	Any signwriting or livery must be removed from all panels and the surface made good. (50% discount on this if small TND)	Removal	Per vehicle	£100
	Sign writing / Livery - wrapped vehicle	Any wrapping must be removed from all panels and the surface made good.	Removal	Per vehicle	£200
Service History	Servicing records	Documented proof of service history must be returned with the vehicle in line with Manufacturers guidelines. Evidence of service history must be provided even if service is digital.	Replacement	Per item	Based on service interval
Poor previous repair	All panels	A substandard repair that is obvious. Eg flaking paint, preparation marks, paint contamination, rippled finish and poorly matched paint	Replace	Per panel	Manufacturer pricing



Vehicle Exterior

All Panels

The vehicle should be sufficiently clean to allow a thorough inspection

Basic Valet

£10

