

## FEE REGULATION

TYPE OF FEE	EUR	TO BE INCREASED FOR ACTUAL SERVICE COST
Handling fee for traffic offence or parking fines rebill	10,00	✓
1 <sup>st</sup> reminder letter for past due receivables	0,00	
2 <sup>nd</sup> reminder letter for past due receivables	20,00	
3 <sup>rd</sup> reminder letter for past due receivables	40,00	
Handling fee for unpaid toll road	20,00	✓
Handling fee for rebilling additional costs which are not covered by Operating Lease Agreement (costs related to tires, repairs, services, etc.)	15,00	✓
Handling fee for contract modification (pursuant to Article 20.5. Operating Lease Agreement General Business Terms and Conditions)	10,00	
Handling fee for contract transfer to a new lessee ( <i>subject to prior lessor commercial approval</i> )	70,00	
Handling fee for issuing a registration plate with special numbers	50,00	✓
Handling fee for arranging mandatory inspections which are the Lessee's obligation but were not executed on time (according to Article 7.1. of the Operating Lease Agreement General Business Terms and Conditions)	10,00	✓
Door to Door service at Lessee's request, if it is not covered by the Lease Agreement (City of Zagreb)	50,00	
Handling fee for organization of delivering new vehicle to Lessee's address	50,00	✓
Third party vehicle inspection on Ayvens location, at Lessee's request, with the aim of determining the condition of the vehicle (recording damage and issuing the record to the Lessee)	60,00	
Third party vehicle inspection on Ayvens location, at Lessee's request, with the aim of determining the condition of the vehicle (recording damage, issuing the record to the Lessee and service of filling out claim form in Ayvens office)	75,00	
Third party vehicle inspection on Ayvens location, at Lessee's request, with the aim of determining the condition of the vehicle, (recording vehicle damage) and publishing offer for vehicle sale via auction organized by the Lessor	160,00	
Third party vehicle inspection on Ayvens location, which includes damage assessment of internal and external damages, issuing detailed report with photos, costs list and service of filling out claim form in Ayvens	100,00	
Third party support services when filling out all claims form upon vehicle return, on Ayvens location	30,00	
Handling fee for re-issuing vehicle registration proxy	10,00	
Claim handling fee	60,00	
Handling fee for preparing special reports at client's request	45,00	
Subsequent copying or scanning and delivery of contractual documentation	45,00	
Handling fee for organization of vehicle towing	30,00	✓
Tire transport fee	50,00	
Handling fee for the organization of additional services provided at Lessee's request (delivery and collection of documents, keys, organization of exceptional technical exams, changing the lessee in vehicle documents, etc.)	30,00	✓